



## Public Service Commission of South Carolina Tariff Summary Sheet as of August 31, 2009

Business Telecom, Inc. (BTI)

Tariff Service: Local

This document is the complete version of the tariff on file and contains the following approved revisions. Detailed information is available for each revision on the Commission's E Tariff website (<http://etariff.psc.sc.gov>).

Revision	Date Filed	Effective Date	# of Pages
E2009-237	8/17/09	8/31/09	3
<u>Summary:</u> The purpose of this filing is to: ·Reduce the charge that may apply when requesting a move of service ·Add 45-day notice when requesting a move of service			
E2008-405	12/3/08	12/8/08	2
<u>Summary:</u> The purpose of this filing is to further clarify the computation of charges language.			
E2008-343	10/8/08	11/6/08	2
<u>Summary:</u> The purpose of this filing is to add language to clarify the computation of charges.			
E2008-301	9/24/08	10/14/08	2
<u>Summary:</u> The purpose of this filing is to introduce Network Call Forwarding and its rates.			
E2008-248	8/13/08	8/21/08	2
<u>Summary:</u> The purpose of this filing is to introduce the Special Bill Handling Fee.			
E2008-61	4/3/08	4/8/08	5
<u>Summary:</u> The purpose of this filing is to:  ·Introduce Infinity ECS service and rates			
E2007-162	9/17/07	9/21/07	2
<u>Summary:</u> The purpose of this filing is to:  ·Replacement for Revision No: E2007-161  ·Reduce the minimum period for the Customer Premise Visit charge  ·Restructure the pricing for the Customer Premise Visit charge			

Revision	Date Filed	Effective Date	# of Pages
E2007-144	9/4/07	9/18/07	7
<u>Summary:</u> The purpose of this filing is to correct an error that was discovered in this tariff. Due to an inadvertent error, certain residential maximum rates were not filed with the South Carolina Commission. In this tariff revision, these maximum rates are being added.			
E2007-135	8/27/07	8/31/07	19
<u>Summary:</u> The purpose of this filing is to increase rates for local business services			
E2007-124	8/20/07	8/29/07	185
<u>Summary:</u> The purpose of this filing is to replace the BTI South Carolina P.S.C. Tariff No. 1 in its entirety. It was brought to our attention by the O.R.S., that due to an inadvertent error, some local services did not have maximum rates located in the South Carolina P.S.C. Tariff No. 1. This replacement tariff, will remedy the error by adding maximum rates to Business Services that previously did not have maximum rates.			
Should you have any questions regarding this filing, please contact me at 256-382-7090.			
Sincerely,			
Traci Tidmore			
E2007-113	8/3/07	8/15/07	187
<u>Summary:</u> The purpose of this filing is to replace the BTI South Carolina P.S.C. Tariff No. 1 in its entirety. It was brought to our attention by the O.R.S., that due to an inadvertent error, some local services did not have maximum rates located in the South Carolina P.S.C. Tariff No. 1. We are replacing that tariff with the South Carolina P.S.C. Tariff No. 1-A to remedy the error.			
Should you have any questions regarding this filing, please contact me at 256-382-7090.			
Sincerely,			
Traci Tidmore			

Revision	Date Filed	Effective Date	# of Pages
E2007-76	6/20/07	6/28/07	3
<p><u>Summary:</u> The purpose of this filing is to:</p> <p>oAdd language regarding Service Changes</p> <p>oChange language and increase rates for Customer Premise Visit Charges</p> <p>oChange language and increase rates for Restoration of Service charges</p>			

**RULES, REGULATIONS, AND  
SCHEDULE OF RATES AND CHARGES  
APPLICABLE TO END USER**

**LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES**

**FURNISHED BY  
BUSINESS TELECOM, INC. D/B/A BTI  
WITHIN THE STATE OF SOUTH CAROLINA**

**THIS TARIFF REPLACES BUSINESS TELECOM, INC.'S SOUTH CAROLINA P.S.C. TARIFF  
NO. 1 IN ITS ENTIRETY.**

**[AS OF OCTOBER 25, 2004 ALL PRODUCTS AND SERVICES CONTAINED IN THIS TARIFF  
ARE AVAILABLE TO CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER  
AVAILABLE TO NEW CUSTOMERS.]**

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Issued: August 20, 2007

Effective: August 24, 2007

Issued by: Senior Manager - Regulatory Affairs  
7037 Old Madison Pike, Suite 400  
Huntsville, AL 35806

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7037 Old Madison Pike, Suite 400  
Huntsville, AL 35806

## CHECK SHEET

The Title Page and pages listed below are inclusive and effective as of the date shown. 1st and revised pages as named below contain all changes from the 1st tariff that are in effect on the date shown on each page.

Page	Revision		Page	Revision		Page	Revision	
Title	Original		31	Original		62	Second	*
1	Original		32	Original		63	Original	
2	Ninth	*	33	Original		64	Original	
3	Third		34	Original		65	Second	
4	Original		35	Original		66	Original	
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29	Original		59	First		91	Original	
30	Original		60	Original		92	Original	
			61	Original				

\* - Indicates pages submitted with most recent filing.

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**CHECK SHEET (CONT'D)**

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120	Original	151	Original	184	First
121	Original	152	Original		
122	Original	153	Second *		
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### **EXPLANATION OF SYMBOLS**

The following symbols shall be used in this tariff for the purpose indicated below:

- (C)** To signify changed regulation.
- (D)** To signify discontinued rate or regulation.
- (I)** To signify increased rate.
- (M)** To signify a move in the location of text.
- (N)** To signify new rate or regulation.
- (R)** To signify reduced rate.
- (S)** To signify reissued matter.
- (T)** To signify a change in text but no change in rate or regulation.



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**APPLICATION OF TARIFF**

This tariff sets forth the service offerings, rates, terms and conditions applicable to the local exchange, exchange access, and intrastate toll communications services within the state of South Carolina.

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Issued: August 20, 2007

Effective: August 24, 2007

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7037 Old Madison Pike, Suite 400  
Huntsville, AL 35806

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## SECTION 1.0 - DEFINITIONS

For the purpose of this tariff, the following definitions will apply:

Access Services: The Company's intrastate telephone services offered pursuant to this tariff.

Access Service Request ("ASR"): The written request for access services executed by the Customer and the Company in the format devised by the Company. The signing of an ASR by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date. Should a Customer use the Company's access service without an executed ASR, the Company will then request the Customer to submit one.

Account Codes: Permits Centrex Stations and attendants to dial an account code number of up to eight digits. For use when placing calls over facilities arranged for Automatic Message Accounting (AMA) recording. The account or project number must be input prior to dialing the called number.

Advance Payment: Part or all of a payment required before the start of service.

Automatic Number Identification ("ANI"): Allows the automatic transmission of a caller's billing account telephone number to a local exchange company, interexchange carrier or a third party subscriber. The primary purpose of ANI is to allow for billing of toll calls.

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**SECTION 1.0 - DEFINITIONS, (CONT'D.)**

Bit: The smallest unit of information in the binary system of notation.

BTI: Business Telecom, Inc. d/b/a BTI, the issuer of this tariff.

Collocation: An arrangement whereby the Company's switching equipment is located in a local exchange Company's central office.

Customer or Subscriber: The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Dedicated Inbound Calls: Refers to calls that are terminated via dedicated access facilities connecting the Customer's premises and the Company's Point of Presence ("POP"). This service is offered to the extent facilities are available and where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's POP. The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

Dedicated Outbound Calls: Refers to service that is offered to the extent facilities are available in those cases where the Company and the Customer jointly arrange for the establishment of dedicated access facilities connecting the Customer's trunk-compatible PBX or other suitable equipment to the Company's (POP). The Customer shall be responsible for all costs and charges associated with the dedicated access facilities.

Deposit: Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.

DID Trunk: A form of local switched access that provides the ability for an outside party to call an internal extension directly without the intervention of the Company operator.

Dial Pulse (or "DP"): The pulse type employed by rotary dial station sets.

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**SECTION 1.0 - DEFINITIONS, (CONT'D.)**

Direct Inward Dial (or "DID"): A service attribute that routes incoming calls directly to stations, by-passing a central answering point.

Direct Outward Dial (or "DOD"): A service attribute that allows individual station users to access and dial outside numbers directly.

Dual Tone Multi-Frequency (or "DTMF"): The pulse type employed by tone dial station sets.

Duplex Service: Service which provides for simultaneous transmission in both directions.

End Office: With respect to each NPA-NXX code prefix assigned to the Company, the location of the Company's "end office" for purposes of this tariff shall be the point of interconnection associated with that NPA-NXX code in the Local Exchange Routing Guide ("LERG"), issued by Telecordia.

Exchange Telephone Company or Telephone Company: Denotes any individual, partnership, association, joint-stock company, trust, or corporation authorized by the appropriate regulatory bodies to engage in providing public switched communication service throughout an exchange area, and between exchange areas within the LATA.

Fiber Optic Cable: A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

Hearing Impaired: Those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy.

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**SECTION 1.0 - DEFINITIONS, (CONT'D.)**

In-Only: A service attribute that restricts outward dial access and routes incoming calls to a designated answer point.

IXC or Interexchange Carrier: A long distance telecommunications services provider.

Kbps: Kilobits per second, denotes thousands of bits per second.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Local Interconnection Trunking Service: A local circuit administration point, other than a cross-connect or an information outlet, that provides capability for routing and re-routing circuits.

Mbps: Megabits, denotes millions of bits per second.

Minimum Point of Presence ("MPOP"): The main telephone closet in the Customer's building.

Monthly Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Multi-Frequency or ("MF"): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Non-Recurring Charge ("NRC"): The initial charge, usually assessed on a one-time basis, to initiate and establish service.

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**SECTION 1.0 - DEFINITIONS, (CONT'D.)**

NPA: Numbering plan area or area code.

Office of Regulatory Staff: An agency charged with representing the public interest in utility regulation.

Off-Net: A means for carrying and switching traffic to or from the Customer's premises, where the Company leases Other Telephone Company's facilities to deliver traffic to a Customer location. With Off-Net service, the Customer's premises is connected through such facilities directly to switching equipment leased by the Company for resale purposes from Other Telephone Companies. (Off-Net traffic consists of all traffic that is not considered to be On-Net traffic.)

On-Net: A means for carrying and switching local traffic to or from the Customer's premises, where the Company connects to the MPOP in a Customer building or on a Customer's premises using Company-owned fiber facilities or local loops obtained from Other Telephone Companies. With On-Net service, the Customer's premises is connected through such facilities directly to switching equipment owned by the Company.

Other Telephone Company: An Exchange Telephone Company, other than the Company.

PBX: Private Branch Exchange

Point of Presence ("POP"): Point of Presence

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

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**SECTION 1.0 - DEFINITIONS, (CONT'D.)**

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Shared: A facility or equipment system or subsystem that can be used simultaneously by several Customers.

Shared Inbound Calls: Refers to calls that are terminated via the Customer's Company-provided local exchange line.

Shared Outbound Calls: Refers to calls in Feature Group (FGD) exchanges whereby the Customer's local telephone lines are presubscribed by the Company to the Company's outbound service such that "1 + 10-digit number" calls are automatically routed to the Company's or an IXC's network. Calls to stations within the Customer's LATA may be placed by dialing "10XXX" or "101XXXX" with 1 + 10-digit number."

Tandem: A class 4 switch facility to which NPA and NXX codes are subtended.

**SECTION 1.0 - DEFINITIONS, (CONT'D.)**

Two Way: A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

Usage Based Charges: Charges for minutes or messages traversing over local exchange facilities.

User or End User: A Customer, Joint User, or any other person authorized by a Customer to use service provided under this tariff.



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## **SECTION 2.0 - RULES AND REGULATIONS**

### **2.1 Undertaking of the Company**

#### **2.1.1 Scope**

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission originating from points within the State of South Carolina, and terminating within a local calling area as defined herein.

The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

#### **2.2.1 Use of Service**

The Service(s) provided by the Company may be used for any lawful purpose consistent with the transmission and switching parameters and rules of the facilities utilized in the provision of the Service. The Customer shall not make use of the Services or underlying network:

- (A) in any way which might reasonably be expected to frighten, abuse, torment, or harass another;
- (B) in such a manner as to unreasonably interfere with the use of the Service by any of the Company's customers; and/or
- (C) to transmit any material which, in the Company's sole discretion:
  - (1) violates any U.S. or state regulation, including material which infringes another's intellectual property rights,
  - (2) is threatening or obscene, libelous, defamatory or violates any right of privacy of another,
  - (3) is discriminatory or otherwise offensive.

## **SECTION 2.0 - RULES AND REGULATIONS**

### **2.1 Undertaking of the Company, (Cont'd.)**

#### **2.1.3 Shortage of Equipment or Facilities**

- (A) The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- (B) The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.4 Terms and Conditions**

- (A) Service is provided on the basis of a minimum period of at least thirty (30) days, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have thirty (30) days.
- (B) Customers may be required to enter into written agreements which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- (C) Except as otherwise stated in the tariff, at the expiration of the initial term specified in each agreement, or in any extension thereof, service shall automatically renew on the same terms and conditions (including, without limitation, the rates) for successive one year terms unless terminated by either party upon 60 days written notice. The notice must be in the form of a letter, facsimile or e-mail. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the written agreement and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.
- (D) Service may be terminated upon written notice to the Customer if:
  - (1) the Customer is using the service in violation of this tariff; or
  - (2) the Customer is using the service in violation of the law.
- (E) This tariff shall be interpreted and governed by the laws of the State of South Carolina without regard for its choice of laws provision.

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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.4 Terms and Conditions, (cont'd.)**

- (F) Any Other Telephone Company may not interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
- (G) To the extent that either the Company or any Other Telephone Company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its Customers. At the reasonable request of either party, the Company and the Other Telephone Company shall jointly attempt to obtain from the owner of the property access for the other party to serve a person or entity.
- (H) The Company hereby reserves its rights to establish service packages specific to a particular Customer. These contracts may or may not be associated with volume and/or term discounts. All service packages established by the Company will be approved by the Commission prior to the furnishing of service.

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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.5 Limitations on Liability**

- (A) Except as otherwise stated in this section, the liability of the Company for damages arising out of either: (1) the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or (2) the failure to furnish its service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7.
- (B) Except for the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7, the Company shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any service or any failure in or breakdown of facilities associated with the service. The Company's entire liability for any claims, loss, damages, or expenses from any cause whatsoever shall not exceed the sums actually paid to the Company by the Customer for the Service giving rise to the claim.
- (C) The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.

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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.5 Limitations on Liability, (cont'd.)**

- (D) The Company, including but not limited to, its directors, officers, employees, representatives and agents, shall be indemnified and saved harmless by the Customer from and against all claims, demands, activities, suits, actions, losses, liabilities, damages and expense, including court costs, expenses and attorneys' fees due to:
- (1) Any act, negligence or omission of: (a) the Customer, (b) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company; or (c) common carriers or warehousemen, except as contracted by the Company;
  - (2) Any delay or failure of performance or equipment due to causes beyond the Company's control, including but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; cable cuts, unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties; and any law, order, regulation or other action of any governing authority or agency thereof;
  - (3) Any unlawful or unauthorized use of the Company's facilities and services;
  - (4) Libel, slander, invasion of privacy or infringement of patents, trademarks, trade secrets, or copyrights arising from or in connection with the material transmitted by means of Company-provided facilities or services; or by means of the combination of Company-provided facilities or services;
  - (5) Breach in the privacy or security of communications transmitted over the Company's facilities;

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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.5 Limitations on Liability, (cont'd.)**

**(D) (cont'd.)**

- (6)** Changes in any of the facilities, operations or procedures of the Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the Customer, in which event the Company's liability is limited as set forth in paragraph (A) of this Subsection 2.1.5.
- (7)** Availability of performance of any systems or related facilities under the control of or provided by either entities, even if the Company acted as agent in arranging such facilities or services;
- (8)** Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to the Company's facilities;
- (9)** Any intentional, wrongful act of the Company's employee(s) when such act is not within the scope of the employee's responsibilities for the Company and/or is not authorized by the Company;

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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.5 Limitations on Liability, (cont'd.)**

**(D) (cont'd)**

- (10)** Any representations made by the Company's employees that do not comport or are inconsistent with the provisions of this tariff;
- (11)** Defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof;
- (12)** Any non-completion of calls due to network busy conditions;
- (13)** And any other claim resulting from any act or omission of the Customer or patron(s) of the Customer relating to the use of the Company's services or facilities;
- (14)** Content of information passing through the Company's network, including the accuracy or quality of such information.



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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.5 Limitations on Liability, (cont'd.)**

- (E) The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere.
- (F) The Company makes no other, and expressly disclaims all, warranties or representations, EXPRESS OR IMPLIED, concerning the service or any content received via the service, either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
- (G) Failure by the Company to assert its rights pursuant to one provision of this tariff does not preclude the Company from asserting its rights under other provisions.

**2.1.6 Notification of Service-Affecting Activities**

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.7 Provision of Equipment and Facilities**

- (A) The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not nor may the Customer permit others to rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- (B) The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- (C) Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the equipment is provided.
- (D) The Company will deliver the Service(s) to the Customer's physical address set forth on an order for the Service(s) and terminate such Service(s) at the recognized point of demarcation.
- (E) Except as otherwise indicated, Customer provided station equipment at the Customer's premises for use in connection with this service shall be so constructed, maintained and operated as to be technically and operationally compatible with the facilities of the Company.

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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.7 Provision of Equipment and Facilities, (cont'd.)**

- (F) The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
- (1) the through transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
  - (2) the reception of signals by Customer-provided equipment; or
  - (3) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.1 Undertaking of the Company, (Cont'd.)**

**2.1.8 Non-Routine Installation**

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

**2.1.9 Special Construction**

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is construction undertaken:

- (A) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- (B) of a type other than that which the Company would normally utilize in the furnishing of its services;
- (C) over a route other than that which the Company would normally utilize in the furnishing of its services;
- (D) in a quantity greater than that which the Company would normally construct;
- (E) on an expedited basis;
- (F) on a temporary basis until permanent facilities are available;
- (G) involving abnormal costs; or
- (H) in advance of its normal construction.

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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.1 Undertaking of the Company (Cont'd.)**

**2.1.10 Ownership of Facilities**

The Company shall remain the sole owner of any equipment it provides and/or installs at the Customer's premises.

**2.2 Prohibited Uses**

- 2.2.1** The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2** The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and the South Carolina Public Service Commission's regulations, policies, orders, and decisions.
- 2.2.3** The Company may block any signals being transmitted over its Network by Customers which cause interference to the Company or other users. Customer shall be relieved of all obligations to make payments for charges relating to any blocked Service and shall indemnify the Company for any claim, judgment or liability resulting from such blockage.
- 2.2.4** A Customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company, at its sole discretion, may permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.3 Obligations of the Customer**

**2.3.1 General**

The Customer shall be responsible for:

- (A) the payment of all applicable charges pursuant to this tariff;
- (B) the proper installation, operation and maintenance of Customer-provided equipment used in connection with the Company's facilities or equipment;
- (C) damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- (D) providing at no charge, as specified from time to time by the Company, any needed equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- (E) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Communications Services to the Customer from the cable building entrance or property line to the location of the equipment space described in Section 2.3.1(D). Any and all costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company provided facilities, shall be borne entirely by, or may be charged by the Company, to the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.

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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.3 Obligations of the Customer (Cont'd.)**

**2.3.1 General (cont'd.)**

- (F) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work;
- (G) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(E); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- (H) not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities; and
- (I) not causing any harm to the Company's equipment and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company; and
- (J) arranging for the installation of any additional premises wiring, if needed, at Customer's sole cost and expense after the Company terminates the Service(s) at the recognized point of demarcation.

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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.3 Obligations of the Customer (Cont'd.)**

**2.3.2 Liability of the Customer**

- (A) The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invites, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.
- (B) To the extent caused by any negligent or intentional act of the Customer as described in (A), preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees, for (1) any loss, destruction or damage to property of any third party, and (2) any liability incurred by the Company to any third party pursuant to this or any other tariff of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party.
- (C) The Customer shall not assert any claim against any other Customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this tariff including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other Customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other Customer or user and not by any act or omission of the Company. Nothing in this tariff is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.



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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.4 Customer Equipment and Channels**

**2.4.1 General**

A user may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A user may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

The Company will deliver the Service(s) to the Customer at the physical address set forth on an order for the Service(s) and terminate such Service(s) at the recognized point of demarcation.

**2.4.2 Station Equipment**

- (A) Terminal equipment on the user's premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the user. The user is responsible for the provision of wiring or cable to connect its terminal equipment to the Company's recognized point of demarcation.
- (B) The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities and in compliance with any industry standards and/or FCC rules and regulations. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such Customer-provided equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense, subject to prior Customer approval of the equipment expense.

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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.4 Customer Equipment and Channels, (Cont'd.)**

**2.4.3 Inspections**

- (A) Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
- (B) If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.
- (C) If harm to the Company's network, personnel or services is imminent, the Company reserves the right to shut down Customer's service immediately, with no prior notice required.

**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.5 Customer Deposits and Advance Payments**

**2.5.1 Advance Payments**

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished, where special construction is involved. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one (1) month's charges for the service or facilities. In addition, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. Advance payments do not accrue interest. An advance payment may be required in addition to a deposit.

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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.5 Customer Deposits and Advance Payments (Cont'd.)**

**2.5.2 Deposits**

- (A) To safeguard its interests, the Company may require the Customer to make a deposit to be held as a guarantee for the payment of charges in accordance with South Carolina Public Service Commission Rule R.103-621. A deposit may be required if the Customer's financial condition is not acceptable to the Company or is not a matter of general knowledge. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. A deposit may be required in addition to an advance payment.
- (B) The Company reserves the right to periodically review the Customer's credit worthiness and credit terms. The Company may request an initial deposit or an additional deposit based on the Customer's payment history and credit worthiness.
- (C) Upon discontinuance of service, the Company shall promptly and automatically refund the Customer's deposit plus accrued interest, or the balance, if any, in excess of the unpaid bills including any penalties assessed for service furnished by the Company.
- (D) Deposits will accrue interest annually at the rate of 3.5% per annum in accordance with South Carolina Public Service Commission Docket No. 93-013A, Order No. 93-12. Upon request of the Customer, accrued interest shall be annually credited to the Customer by deducting such interest from the amount of the next bill for service following the accrual date.
- (E) The Company shall refund the deposits of Customers in accordance with South Carolina Public Service Commission Rule R.103-621.5.

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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.6 Payment Arrangements, (Cont'd.)**

**2.6.1 Payment for Service**

- (A) The requirements listed below apply to all Customers of the Company. See Section 2.6.8 for special payment arrangements applicable to Residential and Student Customers.
- (B) The Customer is responsible for payment of all Services and facilities, including, calls or Service originated at the Customer's number(s), originated by use of calling cards or the Company assigned special billing numbers, and for all installation charges, special charges and surcharges, recurring monthly fees assessed by authorized regulatory agencies or third parties from whom the Company obtains facilities to provide the Services.
- (C) The Customer shall not attempt to avoid payment by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards, including, but not limited to, rearranging, tampering with, or making connections not authorized by the Company to any Service or component used to furnish Service, or using Toll Free Service with the intent of gaining access to a Customer's outbound calling capabilities on an unauthorized basis. The Customer shall remain liable for all unauthorized use of the Company's Service(s) by Users. The Company may analyze any and all information at its disposal, including credit surveys, call detail records and any other information to confirm unauthorized use. The Customer shall pay for unauthorized or fraudulent use at the Company's highest usage charges applied to network usage and attempted network usage, whether or not a terminating connection was achieved, plus all costs incurred by the Company to detect, discover, observe, investigate, analyze, examine and locate the party responsible for unauthorized or fraudulent use.
- (D) The Customer shall render payment in the amount of and on or before the date stated on the invoice.

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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.6 Payment Arrangements, (Cont'd.)**

**2.6.1 Payment for Service, (cont'd.)**

- (E) If the Customer pays via bank draft or credit card draft, the Customer's account will be drafted within 14 days after the conclusion of the billing cycle for the full amount due. In order to cancel a bank draft or credit card draft written notification must be received by the Company at least ten (10) business days prior to the conclusion of the Customer's current billing cycle. Upon receipt of notice to cancel a bank draft or credit card draft, the Customer shall the Company to make all credit inquiries necessary to make a determination regarding the extension of credit terms to the Customer and the Company reserves its right to require security deposits pursuant to Section 2.5.
- (F) The Customer is responsible for all state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) which are listed as separate line items and are not included in the rates quoted in this tariff. The Customer is also responsible for the payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income, imposed on or based upon the provision, sale or use of Local Services. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively. Any taxes imposed by a local jurisdiction (e.g., county and municipal taxes, including but not limited to franchise fees and license fees) will only be recovered from those Customers located in the affected jurisdiction.

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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.6 Payment Arrangements, (Cont'd.)**

**2.6.2 Billing and Collection of Charges**

The Customer is responsible for payment of all charges incurred by the Customer or other users for services and facilities furnished to the Customer by the Company.

- (A) Non-recurring charges are due and payable on or before the date stated on the invoice.
- (B) The Company shall present invoices for recurring charges monthly to the Customer, in advance of the month in which service is provided, and recurring charges shall be due and payable on or before the date stated on the invoice. When billing is based upon Customer usage, usage charges will be billed monthly for the preceding billing period.
- (C) When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.

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## SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)

### 2.6 Payment Arrangements, (Cont'd.)

#### 2.6.2 Billing and Collection of Charges, (cont'd.)

- (D) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the day on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- (E) All past due amounts shall bear interest at 1.5% per month for business and residence Customers. Such amount will apply to checks or drafts presented for payment which are returned, plus an additional service charge up to the maximum allowed by law. If an attorney or collection agency is required to collect any amounts due, the Customer shall pay the Customer's reasonable costs. A late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late payment charges are to be applied without discrimination.
- (F) The Customer should notify the Company of any disputed items on an invoice within sixty (60) days of receipt of the invoice. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the South Carolina Office of Regulatory Staff in accordance with the Staff's rules of procedure. The contact information for the Office of Regulatory Staff is as follows:

South Carolina Office of Regulatory Staff

Address:

1441 Main Street, Suite 300

Columbia, SC 29201

Telephone:

803-737-5230 (Columbia SC)

1-800-922-1531(toll-free within South Carolina)

Web Address:

<http://www.regulatorystaff.sc.gov/orsContent.asp?pageID=611&menuID=419>

- (G) If service is disconnected by the Company (in accordance with Section 2.6.3 following) and later re-installed, re-installation of service will be subject to all applicable installation charges. If service is suspended by the Company (in accordance with Section 2.6.3 following) and later restored, restoration of service will be subject to the rates in Section 4.3.

#### (H) Duplicate Bills

A Duplicate Bill Charge will be applied upon a Customer's request for a duplicate copy of the telephone bill. The Company will assess this charge based on an individual case basis (ICB). Requests for duplicate bills can be made either verbally or in writing.



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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

(N)

**2.6 Payment Arrangements, (Cont'd.)**

**2.6.2 Billing and Collection of Charges, (cont'd.)**

**(I) Special Bill Handling Fee**

A \$25 special bill handling fee, plus the cost of labor and materials in excess thereof, will apply to customers who request special bill handling outside of the included monthly remittance available today.

Maximum Fee:           \$250.00

(N)

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Issued: August 11, 2008

Effective: August 18, 2008

Issued by:       Senior Manager - Regulatory Affairs  
                  7037 Old Madison Pike, Suite 400  
                  Huntsville, AL 35806

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## **SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

### **2.6 Payment Arrangements, (Cont'd.)**

#### **2.6.3 Discontinuance of Service for Cause**

The Company may refuse, terminate, discontinue or limit the use of service (either temporarily or permanently) to the Customer for the following reasons provided in this Section 2.6.3. Customers will be provided five (5) days written notice prior to discontinuance unless otherwise indicated.

Upon the Company's discontinuance of service to the Customer under Section 2.6.3(A), 2.6.3(B), 2.6(D) and 2.6.3(E) the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable.

- (A) Upon nonpayment of any amounts owing to the Company, the Company may discontinue or suspend service without incurring any liability. No basic residential service shall be disconnected for nonpayment until at least 29 days from the date of the bill and only following proper written notification.
- (B) Upon violation of any of the other material terms or conditions for furnishing service the Company may, discontinue or suspend service without incurring any liability if such violation continues during that period.
- (C) Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- (D) Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.
- (E) Upon any governmental prohibition or governmental required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.

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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.6 Payment Arrangements, (Cont'd.)**

**2.6.3 Discontinuance of Service for Cause**

- (F) The Company shall suspend, terminate, disconnect or limit the use of Service in circumstances where the Customer's unlimited access to the network might result in substantial loss of revenue to the Company.
- (G) Without notice in the event of Customer use of equipment or services in such a manner as to adversely affect the Company's service to others.
- (H) Without notice in the event of tampering with the equipment or services furnished by the Company.
- (I) Without notice in the event that a condition on the Customer's premises is hazardous.
- (J) The Customer is responsible for providing adequate access lines to enable the Company to terminate all 800 Service calls to the Customer's telephone equipment. Should the Customer have insufficient access lines on which to terminate 800 Service calls, the Company reserves the right to request the Customer to add additional lines for call terminations. If, after fifteen (15) days, the Customer has not complied with the requested change, the Company, without incurring any liability, reserves the right to terminate the Customer's 800 Service in accordance with the notice period referenced in this Section 2.6.3.

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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.6 Payment Arrangements, (Cont'd.)**

**2.6.4 Notice to Company for Cancellation of Service**

Residential Customers desiring to terminate service shall provide the Company notice as specified in South Carolina rule R.103-624.3.

Business Customers desiring to terminate service shall provide the Company notice pursuant to the Terms and Conditions of the Customer contract or on a case-by-case basis as warranted.

**2.6.5 Cancellation of Application for Service**

- (A) Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- (B) Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred shall apply, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.
- (C) Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, may apply. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- (D) The special charges described in 2.6.5(A) through 2.6.5(C) will be calculated and applied on a case-by-case basis.

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Issued by: Senior Manager - Regulatory Affairs  
7037 Old Madison Pike, Suite 400  
Huntsville, AL 35806

## **SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

### **2.6 Payment Arrangements (Cont'd.)**

#### **2.6.6 Changes in Service Requested**

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

#### **2.6.7 Return Check Charge**

A return check charge in an amount consistent with applicable state law will be assessed for all checks returned by a bank or other financial institution for: insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or other financial institution.

The charge may equal but not exceed the rate allowed by the S.C. Code Annotated Section 34-11-70.

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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.6 Payment Arrangements (Cont'd.)**

**2.6.8 Special Billing Arrangements for Residential and Student Customers**

Residential Customers shall render payment by using one of BTI's Preferred Payment Methods. Customers that do not utilize a Preferred Payment Method shall bear a monthly processing fee at the lesser of \$5.00 or the maximum rate permitted by law. Students shall render payment by using one of BTI's Required Payment Methods.

**(A) Preferred Payment Methods for Residential Accounts:**

- (1) Automatic Bank Draft** – Payment on account is automatically charged to Customer's chosen bank account on or before Day 24 after the date of the invoice.
- (2) Automatic Credit Card Payment** – Payment on account is automatically charged to Customer's chosen credit card on or before Day 24 after the date of invoice.
- (3) Electronic Payment** – Payment on account is made by the Customer through the BTI Electronic Payment System on or before Day 24 after the date of the invoice.

**(B) Required Payment Methods for Student Accounts:**

- (1) Automatic Bank Draft** – Payment on account is automatically charged to Customer's chosen bank account on or before Day 24 after the date of invoice.
- (2) Automatic Credit Card Payment** – Payment on account is automatically charged to Customer's chosen credit card on or before Day 24 after the date of invoice.

---

**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.7 Allowances for Interruptions in Service, (Cont'd.)**

**2.7.1 General**

- (A) A credit allowance will be given when service is interrupted, except as specified in Section 2.7.2 following. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this tariff.
- (B) An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.
- (C) If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, or refuses access to its premises for test and repair by the Company, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.
- (D) The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.



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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.7 Allowances for Interruptions in Service, (Cont'd.)**

**2.7.2 Limitations of Allowances**

No credit allowance will be made for any interruption in service:

- (A) Due to the negligence of or noncompliance with the provisions of this tariff by any person or entity other than the Company, including but not limited to the Customer;
- (B) Due to the failure of power, equipment, systems, connections or services not provided by the Company;
- (C) Due to circumstances or causes beyond the reasonable control of the Company;
- (D) During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- (E) A service will not be deemed to be interrupted if a Customer continues to voluntarily make use of the such service. If the service is interrupted, the Customer can get a service credit, use another means of communications provided by the Company (pursuant to Section 2.7.3), or utilize another service provider;
- (F) During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- (G) That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- (H) That was not reported to the Company within five (5) days of the date that service was affected.

**2.7.3 Use of Another Means of Communications**

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.7 Allowances for Interruption in Service, (Cont'd.)**

**2.7.4 Application of Credits for Interruptions in Service**

- (A) Credit allowance for interruption of service which is not due to the Company's testing or adjusting, negligence of the Customer, or to the failure of channels or equipment provided by the Customer, are subject to the general liability provisions set forth in this Tariff. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not caused by any action or omission by the Customer within his control, or is not in wiring or equipment, if any, furnished by the Customer and connected to the Company's facilities. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit. The credit shall apply only to monthly recurring charges and does not affect any charges based upon the Customer's actual usage of the Services. The credit will apply against future services only and will not reduce the amount of any outstanding balance.
- (B) For calculating credit allowances, every month is considered to have 720 hours.
- (C) No credit shall be allowed for an interruption of a continuous duration of less than two hours.

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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.7 Allowances for Interruption in Service, (Cont'd.)**

**2.7.4 Application of Credits for Interruptions in Service (cont'd.)**

- (D) The Customer shall be credited for an interruption of two hours or more at the rate of 1/720<sup>th</sup> of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues. This credit applies only to monthly recurring charges, and does not affect any charges based upon Customer's actual usage of Company's services.

Credit Formula:

$$\text{Credit} = \frac{A \times B}{720}$$

"A" - outage time in hours

"B" - total monthly charge for affected facility

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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.8 Cancellation of Service/Termination Liability**

**2.8.1** If the Customer cancels or terminates an order prior to the installation of non-contracted Services, the Company shall be administered in accordance with the regulations stipulated in Section 2.6.5.

**2.8.2 Cancellation by the Customer without Cause**

The Customer's rates and discounts, if any, are provided to the Customer in exchange for the Customer's commitment to obtain the Services for the agreed upon term of the Term Plan Agreement. If the Customer terminates all or any part of the Services obtained under the Term Plan Agreement prior to the expiration of the Initial Term or any Renewal Term then in effect for any reason other than Cause (as set forth in the following 2.8.3 below), then, in addition to payment for all Services rendered through the effective termination date, the Customer shall be liable to the Company for liquidated damages, and not as a penalty, an amount equal to the sum of all of the following that apply to the Service(s) terminated by the Customer;

- (A) a charge equal to 100% of the monthly recurring charges for the Service(s) terminated multiplied by the number of months remaining in the Initial Term or the Renewal Term then in effect;

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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.8 Cancellation of Service/Termination Liability, (Cont'd.)**

**2.8.2 Cancellation by the Customer without Cause, (cont'd.)**

- (B) for each other Service that is terminated, a charge equal to the greater of the following:
- (1) 100% of the sum of the minimum monthly usage commitment, if any, and any monthly recurring charge applicable to the Service terminated, multiplied by the number of months remaining in the Initial Term or the Renewal Term then in effect; or
  - (2) the average of the highest three (3) months billed for such terminated Service (including, without limitation, any monthly recurring charge applicable to such Service) since the beginning of the Term Plan Agreement multiplied by the number of months remaining in the Initial Term or the Renewal Term then in effect;
- (C) a charge equal to the total costs and expenses incurred by the Company in connection with installing, providing and removing a Service, including any early termination or cancellation charges incurred by the Company from third parties on the Customer's behalf. In addition, the Company shall be entitled to the cost of collection of the forgoing amounts including, without limitation, court costs, reasonable attorney's fees and interest on past due amounts.

Where the Customer received reduced rates or a discount because the Customer subscribed to more than one Service, the Customer's termination of one Service may result in the forfeiture of the Customer's reduced rates or discount for that Service or Services that are not terminated, and the Customer shall be liable to the Company for the amount of discount received by the Customer for the period from the beginning of the term of the Agreement for such Services up to and including the effective date of the termination of the Service or Services terminated.

## **SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

### **2.8 Cancellation of Service/Termination Liability, (Cont'd.)**

#### **2.8.3 Cancellation by the Customer with Cause**

A customer may have his service disconnected upon written notice to Company. Company will hold the customer responsible for payment of all bills for service furnished until the cancellation date specified by the customer or until the date written cancellation notice is received, whichever is later. The Customer must provide 60 days written notice of cancellation in advance.

If the Customer is receiving multiple types of Services, or receiving Services at multiple locations, the Customer's right to terminate Service(s) as set forth in this section shall be limited to termination of the affected Service(s) only or at the affected location(s) only.

**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.8 Cancellation of Service/Termination Liability, (Cont'd.)**

**2.8.4 Cancellation by the Company**

- (A) The Company may refuse, terminate, discontinue or limit the use of Service (either temporarily or permanently) to the Customer or withhold the provision of ordered or contracted Service, without liability to the Customer, upon such notice as is required by the governing regulatory body (or if no such notice is required, upon forty-eight (48) hours notice) and in addition to Section 2.6.3:
- (1) if any balance is past due;
  - (2) if the Customer exceeds its credit limit and does not cure within the applicable notice period referenced above in this section after receipt of such notice, which such notice may be by phone, mail, fax or e-mail; or
  - (3) when necessitated by conditions beyond the Company's control;
  - (4) by reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting the Company from furnishing the Service.

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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.8 Cancellation of Service/Termination Liability, (Cont'd.)**

**2.8.4 Cancellation by the Company, (cont'd.)**

(B) In addition, the Company may immediately and without notice terminate and/or block Services without incurring liability to the Customer for the following reasons:

- (1) if the Customer refuses to furnish information or furnishes false information essential for billing by the Company or for the Company's determination of the Customer's credit worthiness;
- (2) the Customer indicates that the Customer will not comply with a request from the Company for security for the payment of Services; or
- (3) the Customer's usage exceeds parameters based on historical usage by the Customer.

In the event the Company permanently terminates Service to the Customer under this section, any agreement between the Customer and the Company, including Terms and Conditions, shall terminate. The Customer shall be liable for all liquidated damages.

**2.8.5 Final Invoice**

Upon termination, the Company shall forward a final invoice to the Customer, which such invoice will include, without limitation, all charges (including, without limitation, recurring charges) incurred up to the effective termination date and all applicable liquidated damages.



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**SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

**2.8 Cancellation of Service/Termination Liability, (Cont'd.)**

**2.8.6 Company Contact Information for Cancellation**

The Customer shall use the following addresses for cancellation and disconnect requests only:

- (A) FAX – 800-292-1057
- (B) Email – SEDR@bti.com
- (C) US Mail – Business Telecom, Inc., SE Order Group, 7037 Old Madison Pike, Suite 400 (T), Raleigh, NC 27609
- (D) Such request shall include all of the following that apply:
  - (1) an itemized list of the Service(s) that Customer wishes to disconnect;
  - (2) the Customer's account number;
  - (3) affected circuit ID's;
  - (4) affected telephone numbers; and,
  - (5) the Customer contact information (i.e., name, address, telephone number, fax number, and email address.)

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## **SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

### **2.9 Customer Liability for Unauthorized Use of the Network**

Unauthorized use of the network occurs when a person or entity that does not have actual, apparent, or implied authority to use the network, obtains the Company's services provided under this tariff.

#### **2.9.1 Customer Liability for Fraud and Unauthorized Use of the Network**

- (A) The Customer is liable for the unauthorized use of the network obtained through the fraudulent use of a Company calling card, if such a card is offered by the Company, or an accepted credit card, provided that the unauthorized use occurs before the Company has been notified.
- (B) A Company calling card is a telephone calling card issued by the Company at the Customer's request, which enables the Customer or user(s) authorized by the Customer to place calls over the Network and to have the charges for such calls billed to the Customer's account.

An accepted credit card is any credit card that a cardholder has requested or applied for and received, or has signed, used, or authorized another person to use to obtain credit. Any credit card issued as a renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholder.

- (C) The Customer must give the Company written or oral notice that an unauthorized use of a Company calling card or an accepted credit card has occurred or may occur as a result of loss, and/or theft.
- (D) The Customer is responsible for payment of all charges for calling card services furnished to the Customer or to users authorized by the Customer to use service provided under this tariff, unless due to the negligence of the Company. This responsibility is not changed due to any use, misuse, or abuse of the Customer's service or Customer-provided equipment by third parties, the Customer's employees, or the public.

The liability of the Customer for unauthorized use of the Network by credit card fraud will not exceed the lesser of fifty dollars (\$50.00) or the amount of money, property, labor, or services obtained by the unauthorized user before notification to the Company.

## **SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

### **2.10 Use of Customer's Service by Others**

#### **2.10.1 Resale and Sharing**

SECTION 2.10.1 IS AVAILABLE ONLY TO CARRIERS WHICH ARE CERTIFIED BY THE SOUTH CAROLINA PUBLIC SERVICE COMMISSION TO PROVIDE INTRASTATE LOCAL EXCHANGE SERVICES

There are no prohibitions or limitations on the resale of services. Prices for services appear in the price sheet attached to this tariff. Any service provided under this tariff may be resold to or shared with other persons at the option of Customer, subject to compliance with any applicable laws of the South Carolina Public Service Commission regulations governing such resale or sharing. The Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this tariff, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use.

#### **2.10.2 Joint Use Arrangements**

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

### **2.11 Transfers and Assignments**

The Company may not transfer or assign the Customer's agreement with the Company, including the Terms and Conditions, or use of any of the Services (including resale and subtening of Internet service) without the written consent of the Company, which such consent shall be at the sole and absolute discretion of the Company. All regulations and conditions contained in this Tariff shall be binding on the Customer and his/her respective personal and legal representatives, successors and permitted assigns.

The Company may assign its rights and duties to (a) any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

## **SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

### **2.12 Notices and Communications**

- 2.12.1** The Customer shall designate a specific person as the contact with authority to conduct business with the Company. The Customer shall notify the Company in writing if the Customer's contact person is changed. The Company reserves the right to reject any Customer requests, cancellations and/or notices received from any person other than the designated Customer contact person.
- 2.12.2** The Customer shall designate on the written agreement an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.12.3** The Company shall designate on the written agreement an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.12.4** Except as otherwise stated in this tariff, all notices or other communications required to be given pursuant to this tariff will be in writing.
- 2.12.5** The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

## **SECTION 2.0 - RULES AND REGULATIONS, (CONT'D.)**

### **2.13 Restoration of Service**

**2.13.1** Service suspended by the Company and later restored, will be subject to a reconnection fee as defined in Section 4.3 of this tariff. Service disconnected by the Company and later re-installed, will be subject to all applicable installation charges, and the Customer will pay such charges prior to reinstallation of service.

**2.13.2** The use and restoration of certain telecommunications services in emergencies shall be in accordance with the priority system specified in Part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

### **2.14 Service Changes**

If the Customer requests to move the location to which the Company provides Service and/or requests changes to an existing Service provided by the Company, the Company will provide Service to the new location and/or accommodate the change in Service to the extent it is technically and economically feasible to do so, as determined in the sole discretion of the Company. To request a move of Service from an existing location to a new location, Customer must contact the Company's Customer Care at least 45 days prior to the move. In the event of a move of the location to which the Company provides Service, one or more of the following charges may apply:

**2.14.1** Move Fee as delineated in Section 4.0;

**2.14.2** any out of pocket costs incurred by the Company as a result of the termination of the Services(s) either as a result of a move or a change; and/or

**2.14.3** any increase in rates allowed by applicable law.

In addition, the Company may require the Customer to sign a new Term Plan Agreement for Service in the new location.

(N)  
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(N)

(C)

## **SECTION 3.0 - SERVICE AREAS**

### **3.1 Exchange Service Areas**

Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LECs: 1) BellSouth Telecommunications, Inc.

### **3.2 Rate Groups**

Charges for local services provided by the Company may be based, in part, on the Rate Group associated with the Customers End Office. The Rate Group is determined by the total access lines and PBX trunks in the local calling area which can be reached from each End Office.

In the event that an Incumbent LEC or the South Carolina Public Service Commission reclassifies an exchange or End Office from one Rate Group to another, the reclassification will also apply to BTI Customers who purchase services under this tariff. Local calling areas and Rate Group assignments are equivalent to those areas and groups specified in BellSouth Telecommunications, Inc. South Carolina General Subscriber Service Tariff ("GSST"). Local calling areas for certain BTI Specific exchanges can be found in Section 3.3 of this price list.

<b>Rate Group</b>	<b>Exchange Access Lines and PBX Trunks In Local Calling Area - Upper Limit</b>
1	up to 7,000
2	7,001 to 15,000
3	15,001 to 28,500
4	28,501 to 50,000
5	50,001 to 78,000
6	78,001 to 125,000
7	125,001 +

### SECTION 3.0 - SERVICE AREAS, (CONT'D.)

#### 3.3 BTI Exchange Specific Local Calling Areas

BTI Customers receiving service through BTI facilities are provided with the following Local Calling Areas and Extended Area Dialing services. Extended Area Dialing is provided based upon the rates provided in 6.11 of this price list.

<b>Exchange Area</b>	<b>Exchanges and Zones Included in the Local Service Area</b>
<b>Anderson</b>	
Local Calling Area	Belton, Honea Path, Pelzer, Pendleton, Starr-Iva, Williamston
Extended Area Dialing	Blue Ridge, Chesnee, Cowpens, Easley, Enoree, Fountain Inn, Greer, Inman, Liberty, Pacolet, Pickens, Piedmont, Simpsonville, Travelers Rest, Woodruff
<b>Columbia</b>	
Local Calling Area	Chapin-Little Mountain South, Columbia, Eastover, Lexington
Extended Area Dialing	Allendale, Bamberg, Barnwell, Blackville, Camden, Chapin-Little Mountain North, Denmark, Newberry, Orangeburg, Prosperity, St. George, Springfield, Whitmire
<b>Greenville</b>	
Local Calling Area	Blue Ridge, Easley, Fountain Inn, Greer, Liberty, Pickens, Piedmont, Simpsonville, Travelers Rest
Extended Area Dialing	Belton, Chesnee, Enoree, Honea Path, Inman, Lyman, Pacolet, Pelzer, Pendleton, Starr-Iva, Williamston, Woodruff
<b>Spartanburg</b>	
Local Calling Area	Chesnee, Cowpens, Enoree, Inman, Lyman, Pacolet, Woodruff
Extended Area Dialing	Belton, Blue Ridge, Easley, Fountain Inn, Greer, Honea Path, Liberty, Pelzer, Pendleton, Pickens, Piedmont, Simpsonville, Starr-Iva, Travelers Rest, Williamston

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## SECTION 4.0 - SERVICE CHARGES AND SURCHARGES

### 4.1 Service Order and Change Charges

Non-recurring charges apply to processing Service Orders for new service, for changes in service, and for changes in the Customer's primary interexchange carrier (PIC) code.

#### 4.1.1 Maximum Rates

	<u>Rate</u>
Line Connection Charge	
First Line	\$150.00
Each Additional Line	\$150.00
Standard Move/Change Order Charge	
First Line	\$36.00
Each Additional Line	\$36.00

#### 4.1.2 Current Rates

	<u>Rate</u>
Line Connection Charge	
First Line	\$50.00
Each Additional Line	\$50.00
Standard Move/Change Order Charge	
First Line	\$12.00
Each Additional Line	\$12.00



## SECTION 4.0 - SERVICE CHARGES AND SURCHARGES

### 4.2 Customer Premise Visit Charge

The Customer Premise Visit Charge is a charge that applies when the Company dispatches personnel to a Customer's premises to perform work necessary for installing new service, effecting changes in service or resolving troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities. A Customer Premise Visit Charge will be billed to the Customer if the Company dispatches personnel pursuant to the Customer's request and it is determined that no trouble exists. The time will be billed in 15-minute increments after a one-hour minimum billing period. The Customer Premise Visit Charge will not apply if the Customer is subscribed to one of the Company's applicable maintenance plans. (T)

#### 4.2.1 Maximum Rates

<u>Customer Premise Visit Charge</u> (Billed per visit/1-hour minimum)	<u>Rate</u>	(T)
Per Customer premises visit:	\$200.00/hour (1-hour minimum)	(T)
	\$50.00/each additional 15-minute increment after minimum is met.	

#### 4.2.2 Current Rates

<u>Customer Premise Visit Charge</u> (Billed per visit/1-hour minimum)	<u>Rate</u>	(T)
Per Customer premises visit:	\$150.00/hour (1-hour minimum)	(R)(T)
	\$37.50/each additional 15-minute increment after minimum is met.	(I)

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## SECTION 4.0 - SERVICE CHARGES AND SURCHARGES

### 4.3 Restoration of Service

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed. Service disconnected by the Company and later re-installed, will be subject to all applicable installation charges, and the Customer will pay such charges prior to reinstallation of service.

#### 4.3.1 Maximum Rates

	<u>Rate</u>
Per occasion	\$200.00

#### 4.3.2 Current Rates

	<u>Rate</u>
Per occasion	\$125.00

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## **SECTION 4.0 - SERVICE CHARGES AND SURCHARGES**

### **4.4 Service Order and Change Charges**

#### **4.4.1 General**

When placing an order for service(s), as defined in 4.4.2 below, for which a Standard Interval exists, a Customer may request a Service Commencement Date that is earlier than the Standard Interval Service Date, in which case an Expedite Charge will apply. The Expedite Charge will not apply if the new Service Commencement Date is more than five days from the date of the request to the Company of the expedited order request. The request for an earlier service date may be received from the Customer prior to the issuance of an Service Order, or after the Service Order has been issued but prior to the service date. The Company has the exclusive right to accept or deny the Expedite Order request. However if, upon reviewing availability of equipment and scheduled workload, the Company agrees to provide service on an expedited basis and the Customer accepts the Company's proposal, an Expedite Charge will apply.

In the event the Company provides service on an expedited basis on the Customer's request, and the Customer delays service or is not ready for delivery of service at the time of installation, a Service Date Change Charge will apply in addition to the Expedite Charge.

In the event that the Customer cancels an expedite request, the Expedite Charge will be added to any applicable Cancellation Charge specified herein.

An Expedite Charge will not be applied to orders expedited for Company reasons.

If costs other than additional administrative expenses are to be incurred when the Access Order is expedited, the regulations and charges for Special Construction as set forth in this Tariff will apply.

## SECTION 4.0 - SERVICE CHARGES AND SURCHARGES

### 4.4 Service Order and Change Charges

#### 4.4.2 Applicable Services

The Expedited Order charge applies to the following types of services:

- (A) Local T-1
- (B) ISDN PRI
- (C) Dedicated T-1 for LD services

#### 4.4.3 Expedited Order Charge Fee

	<u>Maximum Rate</u>	<u>Current Rate</u>
Expedited Order Charge, per order:	\$2000.00	\$1000.00

### 4.5 Network Call Forwarding (Customer Request)

Charge applies when Customer initiates a request to the Company to call forward his telephone numbers when the Customer loses the ability to utilize the Company's service for any reason other than Company service outage. Charge does not apply when the Customer utilizes remote call forwarding without contacting the Company. Usage charges will apply to calls forwarded to toll-free and/or long distance telephone numbers.

	<u>Maximum Rate</u>	<u>Current Rate</u>
Non-recurring Charge	\$50.00	\$15.00

### 4.6 Move Fee

	<u>Maximum Rate</u>	<u>Current Rate</u>
Move Fee	\$3,000.00	\$1,000.00

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(N)

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Issued by: Senior Manager - Regulatory Affairs  
7037 Old Madison Pike, Suite 400  
Huntsville, AL 35806

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## **SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS**

### **5.1 General**

#### **5.1.1 Services Offered**

The following Network Services are available to residence/business Customers and for resale by other carriers certificated by the South Carolina Public Service Commission:

- Standard Residence Line Service
- Standard Business Line Service
- PBX Trunk Service
- Digital Voice Grade DS-1 Trunk Service
- Direct Inward Dial (DID) Service
- Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)
- Optional Calling Features
- IntraLATA Toll Services (see Business Telecom, Inc.'s South Carolina Tariff No. (2))
- Private Line Services
- Carrier Access Services

The following services are available to residence/business Customers and are not offered on a resale basis as of the effective date of this page.

- Listing Services (including Non Published and Non-Listed Services)
- Directory Assistance
- Operator Services
- Miscellaneous Services (including Vanity Numbers and Number Portability)

#### **5.1.2 Application of Rates and Charges**

All services offered in this tariff are subject to service order and change charges where the Customer requests new services or changes in existing services, as well as indicated Non-Recurring and Monthly Recurring Charges. Charges for local calling services may be assessed on a measured rate basis and are additional to monthly recurring charges shown for Business or Residence lines, PBX Trunks, DID Trunks, Digital/DS1 service, and ISDN PRI.

## **SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**

### **5.1 General (Cont'd.)**

#### **5.1.3 Emergency Services Calling Plan**

Access (at no additional charge) to the local operator or emergency services bureau by dialing 0- or 9-1-1 is offered at no charge to the Customer.

Message toll telephone calls, to governmental emergency service agencies as set forth in (A) following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (B) following are offered at no charge to Customers:

- (A)** Governmental fire fighting, South Carolina State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.
- (B)** An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency services agency in order to seek assistance for such an emergency.

## SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

## 5.2 Call Timing for Usage Sensitive Services

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- 5.2.1** Calls are measured in durational increments identified for each service. All calls which are fractions of a measurement increment are rounded-up to the next whole unit.
- 5.2.2** Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s).
- 5.2.3** Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- 5.2.4** Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.
- 5.2.5** All times refer to local time.
- 5.2.6** **Computation of Charges**

For the computation of charges, the duration of each call is measured and rounded up to the applicable billing increment, then multiplied by the applicable rate and if the computed charge for any individual call results in a fraction of a cent, the fraction is then rounded up to the next whole cent on a per call basis. For example, a service may provide that each call will be charged a minimum of 18 seconds and thereafter timed in 6-second increments; therefore, under this example, a 10-second call will be rounded up to 18 seconds (0.3 minutes), and a 44-second call will be rounded up to 48 seconds (0.8 minutes). If, after multiplying the billing increment by the applicable rate, the computed charge for an individual call results in a fraction of a cent, the fraction is rounded up to the next whole cent (for example, \$1.523 would round up to \$1.53). Once the charge for each call is computed as described above, the calls are summed on the Customer's invoice.



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**SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**

**5.3 Distance Calculations**

Where charges for a service are specified based upon distance, the following rules apply:

**5.3.1** Distance between two points is measured as airline distance between the rate centers of the originating and terminating telephone lines. The rate center is a set of geographic coordinates, as referenced in Local Exchange Routing Guide issued by Telecordia associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated 800 or WATS access line), the Company will apply the rate center of the Customer's main billing telephone number.

**5.3.2** The airline distance between any two rate centers is determined as follows:

Step 1: Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the above-referenced Telecordia document.

Step 2: Compute the difference between the "V" coordinates of the two rate centers; and the difference between the two "H" coordinates.

Step 3: Square each difference obtained in step (b) above.

Step 4: Add the square of the "V" difference and the square of the "H" difference obtained in step C) above.

Step 5: Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.

Step 6: Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

**5.3.3** The formula for distance calculations is:

$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

**SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**

**5.4 Rate Periods for Time of Day Sensitive Services**

- 5.4.1** For time of day, usage sensitive services, the following rate periods apply unless otherwise specified in this tariff:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD						EVE
5:00 PM TO 11:00 PM*	EVENING RATE PERIOD						
11:00 PM TO 8:00 AM*	NIGHT/WEEKEND RATE PERIOD						

\* Up to but not including.

- 5.4.2** Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rates in effect in that boundary for each portion of the call, based on the time of day at the Customer location.
- 5.4.3** For services subject to holiday discounts, the following are Company recognized national holidays, determined at the location of the calling station. The evening rate is used on national holidays, unless a lower rate normally would apply.

New Year's Day	January 1
Memorial Day	As Federally Observed
Independence Day	July 4
Thanksgiving Day	As Federally Observed
Christmas Day	December 25

## **SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**

### **5.5 Standard Residence Line**

A Standard Residence Line provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Residence Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. An optional per line Hunting feature is available for multi-line Customers which routes a call to an idle station line in a prearranged group when the called station line is busy.

### **5.6 Standard Business Line**

The Standard Business Line provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Business Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. An optional per line Hunting feature is available for multi-line Customers which routes a call to an idle station line in a prearranged group when the called station line is busy.

### **5.7 PBX Trunk Service**

Basic PBX Trunk Service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Basic PBX Trunk is provided with touch tone signaling and may be configured into a hunt group at no additional charge with other Company-provided Basic PBX Trunks. The signal is an analog signal at the DS0 level.

Basic Trunks provided via On-Network services may be equipped with Direct Inward Dialing (DID) capability and DID number blocks for additional charges. DID service in an Off-Network arrangement requires special DID capable trunks plus additional DID number blocks.

## **SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**

### **5.8 Digital Voice Grade DS-1 Trunk Service**

Digital Voice Grade DS-1 Trunk Service provides business Customers with PBX or PBX-like equipment or other telephonic equipment with access to switch ports. Customers can purchase this capability for both primary service (listed directory number) and diversity purposes. Customers must have the ability to terminate a DS1 signal. The signal is delivered as a digital signal at the DS1 level. The connection to the Customer's equipment is accomplished using a DS1 for digital connectivity.

### **5.9 Direct Inward Dialing (DID) Service**

Direct Inward Dialing ("DID") permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer's location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

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**SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**

**5.10 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)**

Integrated Services Digital Network (ISDN) is a set of transmission protocols that provides end-to-end digital connectivity and integration of voice, data and video, on a single Customer loop to support a wide variety of services via the public switched network. The Primary Rate Interface (PRI) consists of a 23B+D configuration with 23 64Kbps Bearer (B) digital channels and 1 64Kbps Data (D) digital channel. The B channels are designed for voice, data, image and sound transmissions. B channels can support synchronous, asynchronous or isochronous services at rates up to 64Kbps. B channels can be aggregated for higher bandwidth applications. The D channel PRI provides the out of band signaling, call control and messaging.

PRI is provided through standard four wire DS-1 (1.544Mbps) point to point, private line facilities that enables Customer control of the 24 individual channels. PRI supports 1+, 0+, 7 digit, and 10 digit Local, IntraLATA and InterLATA services, as well as 01+ and 011+ international calling. PRI allows Customers to direct voice, data and video over the Public Switched Telephone Network. Channels may be pre-subscribed to an IXC carrier of their Customer's choice or used with 10XXX casual dialing. PRI also allows access to Public Switched Network services, such as Two-Way, Incoming Only, Outgoing Only and DID.

Multiple PRI interfaces can be combined to function as one group. Utilizing a Backup D Channel arrangement, Customers are able to link up to 20 DS-1s together, providing a maximum of 479 64Kbps B channels controlled by a single D (signaling) channel.

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## SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

### 5.11 Optional Calling Features

The features listed in Section 5.11.1 are offered by the Company to Residential and Business Customers. Service availability may vary between On-Net and Off-Net Customers. Refer to Price Lists in Sections 6 and 7 of this tariff for specific features offered with each type of local exchange service.

#### 5.11.1 Feature Descriptions

- (A) **Enhanced Call Forwarding:** Provides end-user control for call forwarding capabilities via dial-accessed voice prompt menus. Customers may forward calls to a primary local or long distance. The end-user may specify a secondary location for routing of go unanswered at the forward-to location or reach a busy signal. This secondary location may be another telephone number, pager or voice messaging service. Other Capabilities included with this feature include:

Speed Forwarding;  
Priority Screening;  
Ring Control; and  
Timed Forwarding.

It is the responsibility of the Customer to subscribe to the telephone number, pager or voice messaging service used as the secondary location.

- (B) **Enhanced Call Forwarding with Audio Calling Name:** Provides all of the functionality of Enhanced Call Forwarding. Also permits the end-user to receive the Directory Name of the party's whose call was forwarded to primary number. In some situations, the end-user may hear the calling party's city and state or telephone number, depending on available call data.
- (C) **Enhanced Call Forwarding Plus:** Provides all of the functionality of Enhanced Call Forwarding. Also includes an additional telephone number with directory listing and distinctive ringing for calls placed to the additional number. Enhanced Call Forwarding Plus allows parties to reach the end-user's location when FCF is active and all calls to the end-users main telephone number would normally forward. Calls to the additional number do not forward even when Enhanced Call Forwarding is active.

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**SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**

**5.11 Optional Calling Features, (Cont'd.)**

**5.11.1 Feature Descriptions, (cont'd.)**

- (D) **Enhanced Call Forwarding Plus with Audio Calling Name** - Provides all of the functionality of Enhanced Call Forwarding Plus including the additional telephone number with listing and distinctive ringing. Also permits the end-user to receive the Directory Name of the party's whose call was forwarded to primary number. In some situations, the end-user may hear the calling party's city and state or telephone number, depending on available call data.
- (E) **Call Forwarding Variable** - Permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion. The end-user must dial an activation code from his/her exchange line along with the forward-to number in order to turn the feature on. A separate code is dialed by the end-user to deactivate the feature.
- (F) **Call Forwarding Variable, Remote Access** - Permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion. The end-user must dial an activation code along with the forward-to number in order to turn the feature on. A separate code is dialed by the end-user to deactivate the feature. Feature activation may be performed from the end-user's exchange line or remotely from some other line. Remote access requires the end-user to 1) dial a special access number 2) enter their seven-digit telephone number and 3) enter a personal identification number prior to forwarding their calls.
- (G) **Call Forwarding Don't Answer, Basic:** Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The ringing interval before forwarding and the forward-to number are fixed by the service order.
- (H) **Call Forwarding Don't Answer w/ Ring Control:** Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The forward-to number is fixed by the service order. However, the end-user has the ability to change the time interval before forwarding occurs at his/her discretion.

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**SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**

**5.11 Optional Calling Features, (Cont'd.)**

**5.11.1 Feature Descriptions, (cont'd.)**

- (I) **Call Forwarding Don't Answer w/ Customer Control:** Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The ringing interval before forwarding and the forward-to number are fixed by the service order. However, the end-user has the ability to turn the feature on or off at his/her discretion.
- (J) **Call Forwarding Busy Line, Basic:** Permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order.
- (K) **Call Forwarding Busy Line w/ Customer Control:** Permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order. However, the end-user has the ability to turn the feature on or off at his/her discretion.
- (L) **Call Waiting - Basic:** Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting is provided with the feature and allows a Call Waiting end-user to disable the Call Waiting feature for the duration of a single outgoing telephone call. Cancel Call Waiting is activated by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.



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**SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**

**5.11 Optional Calling Features, (Cont'd.)**

**5.11.1 Feature Descriptions, (cont'd.)**

- (M) **Call Waiting - Deluxe:** Allows the end-user to control the treatment applied to incoming calls while the Customer is off-hook on an existing call. This feature includes the capabilities of Call Waiting Basic plus additional call treatment options. Treatment options offered with Call Waiting Deluxe include:

Answer the waiting call and placing the first party on hold;  
Answer the waiting call and disconnecting from the first party;  
Direct the waiting caller to hold via a recording  
Forward the waiting caller to another location (e.g., voice mailbox or telephone answering service)

Full utilization of Call Waiting Deluxe requires specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE. The end -user must have Caller ID Basic or Deluxe for display of calling party identification information for waiting calls. The end-user must have a Call Forwarding Don't Answer feature active in order to forward a waiting call to another location.

- (N) **Call Waiting - Deluxe with Conferencing:** Provides all of the functionality of Call Waiting Deluxe. Also permits the end-user to conference a waiting call with an existing call (first party) and, if desired, subsequently drop either leg of the conferenced call.
- (O) **Caller ID - Basic:** Permits the end-user to view a Directory Number of the calling party on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE.

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## SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)

### 5.11 Optional Calling Features, (Cont'd.)

#### 5.11.1 Feature Descriptions, (cont'd.)

- (P) **Caller ID - Deluxe:** Permits the end-user to view a Directory Name and Directory Number of the calling party on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE. In some situations, the calling party's city and state may be displayed rather than a Directory Name, depending on available call data.
- (Q) **Anonymous Call Rejection:** Permits the end-user to automatically reject incoming calls when the call originates from a telephone number which has blocked delivery of its calling number (see Calling Number Delivery Blocking). When active, calls from private numbers will be routed to a special announcement then terminated. The feature may be turned on or off by the end-user by dialing the appropriate feature control code. Anonymous Call Rejection is offered as a stand alone feature or as an add-on to Caller ID Deluxe.
- (R) **Call Block:** Allows the end-user to automatically block incoming calls from up to six end-user pre-selected telephone numbers programmed into the feature's screening list. Callers whose numbers have been blocked will hear a recorded message stating that their call has been blocked. The end-user controls when the feature is active, and can add or remove calling numbers from the feature's screening list.
- (S) **Call Return:** allows the Customer to return a call to the last incoming call whether answered or not. Upon activation, it will re-dial the number automatically and continue to check the number every 45 seconds for up to 30 minutes if the number is busy. The Customer is alerted with a distinctive ringing pattern when the busy number is free. When the Customer answers the ring, the call is then completed. The calling party's number will not be delivered or announced to the call recipient under any circumstances.

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**SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**

**5.11 Optional Calling Features, (Cont'd.)**

**5.11.1 Feature Descriptions, (cont'd.)**

- (T) **Call Selector:** Allows a Customer to assign a maximum of 15 telephone numbers to a special list. The Customer will hear a distinctive ring when calls are received from telephone numbers on that list.
- (U) **Call Tracing:** Allows the tracing of nuisance calls to a specified telephone number suspected of originating from a given local office. The tracing is activated upon entering the specified dial code. The originating telephone number, outgoing trunk number or terminating number, and the time and date are generated for every call to the specified telephone number can then be identified.
- (V) **Calling Number Delivery Blocking:** Prevents the delivery, display and announcement of the end-user's Directory Number and Directory Name on all calls dialed from an exchange service equipped with this option. When active, the end-user's telephone name and number will not appear on the called party's Caller ID CPE or be disclosed in another way. The feature is available on a per call or per line basis. With per call Calling Number Delivery Blocking, it is necessary for the end-user to dial an activation code prior to placing the call. With the per line version of the feature, all calls are placed with the end-user's number blocked.
- (W) **Message Waiting Indication:** Provides the end-user with an audible (stutter dial tone) or visual (lamp or other CPE display) indication that messages are waiting to be retrieved. Message Waiting Indication can only be activated/deactivated by a voice mailbox or other voice messaging service provided by the Company or third party. It is the responsibility of the Customer to subscribe to a compatible voice messaging service. Visual Message Waiting Indication requires specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE.

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**SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**

**5.11 Optional Calling Features, (Cont'd.)**

**5.11.1 Feature Descriptions, (cont'd.)**

- (X) **Multiple Directory Number Distinctive Ringing:** This feature allows an end user to determine the source of an incoming call from a distinctive ring. The end user may have up to two additional numbers assigned to a single line (i.e. Distinctive Ringing - First Number and Distinctive Ringing - Second Number). The designated primary number will receive a normal ringing pattern, other numbers will receive distinctive ringing patterns. The pattern is based on the telephone number that the calling party dials.
- (Y) **Preferred Call Forwarding:** Permits the end-user to automatically forward to another number calls received from up to six end-user pre-selected telephone numbers programmed into the features screening list. The end-user controls when the feature is active, the forward-to number and can add or remove calling numbers from the feature's screening list.
- (Z) **Repeat Dialing:** Permits the end-user to have calls automatically re-dialed when the first attempt reaches a busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the Customer with a distinctive ringing pattern when the busy number and the Customer's line are free. The Customer can continue to make and receive calls while the feature is activated. The following types of calls cannot be reached using Repeat Dialing:

- Calls to 800 Service numbers
- Calls to 900 Service numbers
- Calls preceded by an interexchange carrier access code
- International Direct Distance Dialed calls
- Calls to Directory Assistance
- Calls to 911

## **SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**

### **5.11 Optional Calling Features, (Cont'd.)**

#### **5.11.1 Feature Descriptions, (cont'd.)**

- (AA) **Speed Calling:** Permits the Customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The feature is available as either an eight (8) code list or a thirty (30) code list. Code lists may include local and/or toll telephone numbers. The Customer has the ability to add or remove telephone numbers and codes to/from the speed calling list without assistance from the Company.
- (AB) **Three Way Calling:** Permits the end-user to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the 1st party for a three-way conference. The end-user initiating the conference controls the call and may disconnect the third party to reestablish the 1st connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming.

## **SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**

### **5.12 Listing Services**

For each Customer of Company-provided Exchange Service(s), the Company shall arrange for the listing of the Customer's main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer's option, the Company will arrange for additional listings for an additional charge.

#### **5.12.1 Non-Published Service**

This optional service provides for suppression of printed and recorded directory listings. A Customer's name and number do not appear in printed directories or Directory Assistance Bureau records.

#### **5.12.2 Non-Listed Service**

This optional service provides for suppression of printed directory listings only. Parties may still obtain the Customer's number by calling the Directory Assistance Bureau.

### **5.13 Directory Assistance**

Provides for identification of telephone directory numbers, via an operator or automated platform. Customers are provided with a maximum of 2 listings per each call to Directory Assistance.

**SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**

**5.14 Operator Services**

Provides for live or automated operator treatment when a Customer dials "0". Operator Services can be used to assist the Customer in routing or billing for a call. Billing options include, but are not limited to, bill to originating telephone number, calling card, collect or to a third party.

**5.15 IntraLATA Long Distance Services**

Long Distance Services are available from the Company pursuant to terms, conditions, regulations and rates as provided for in its South Carolina Tariff No. 1. service is available for use by Customers twenty-four (24) hours a day. BTI Long Distance Service enables a User of an exchange access line to place calls to any station on the public switched telecommunications network bearing an NPA-NXX designation associated with points outside the Customer's Local Calling Area. BTI Long Distance Service is offered for both interLATA and interLATA calling. Customers must arrange for intraLATA and interLATA service from the interexchange carriers of their choice. Customers may choose the Company as their carrier for intraLATA calls and interLATA calls.

## **SECTION 5.0 - NETWORK SERVICES DESCRIPTIONS, (CONT'D.)**

### **5.16 Miscellaneous Services**

#### **5.16.1 Main Number Retention**

Main Number Retention is an optional feature by which a Customer, who was formally a customer of another certified local exchange carrier at the same premises location, may retain its main telephone numbers and main fax numbers for use with the Company-provided Exchange Services. Main Number Retention service is only available in areas where the Company maintains some form of number retention arrangement with the Customer's former local exchange carrier.

#### **5.16.2 Pay Per Call Blocking/Unblocking**

This service provides the option of blocking, or subsequent unblocking, all 900 and 976 calls on a per line basis. The Company will provide for per-line blocking where the Company's switching facilities permit.

#### **5.16.3 Vanity Number Service**

This service provides for the reservation of special or unique telephone number and fax number for use with the Company-provided exchange services.

#### **5.16.4 Presubscription Services**

This service provides for the Presubscription of local exchange lines provided by the Company to the intraLATA and interLATA long distance carrier(s) selected by the Customer.

### **5.17 Private Line Services**

Refer to Section 12 of this tariff for descriptions of Private Line Services offered by the Company.

### **5.18 Carrier Access Services**

Refer to Section 13 of this tariff for descriptions of Carrier Access Services offered by the Company.



## **SECTION 6.0 - FACILITIES BASED SERVICES**

### **6.1 General**

Services provided in this tariff section are available for Facilities Based Service Customers. Facilities Based Services are provided through the use of a combination of BTI's switch and resold transport facilities obtained from other Telephone Companies.

The rates, terms and conditions set forth in the section are applicable where the Company provides specified local exchange services to Customers through a combination of Company and ILEC local exchange facilities. The rates, terms and conditions set forth in this Section are available on a retail basis only and will not be provided for resale to any other carrier.

All rates set forth in this section are subject to change and may be changes by the Company pursuant to notice requirements established by the South Carolina Public Service Commission. The rates, terms and conditions set forth in this section are applicable as of the effective date hereof.

## **SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)**

### **6.2 Standard Residence Local Exchange Service**

Standard Residence Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Residence Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Standard Residence Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

The Company presently does not offer Facilities Based Residential Local Exchange Service. Resale Residential services can be found in Section 7.2 of this price list.

## **SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)**

### **6.3 Standard Business Local Exchange Service**

Standard Business Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Business Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Standard Business Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

**SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)**

**6.3 Standard Business Local Exchange Service, (Cont'd.)**

**6.3.1 Monthly Recurring Charges**

The following charges apply to Standard Business Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis.

**6.3.1.1 Maximum Rates**

<b>Serving Company Areas</b>	<b>UNE Service Line Rate</b>	<b>T-1 Line Rate</b>
BTI Facilities	\$126.00	\$75.00
BellSouth Facilities	\$126.00	\$75.00

**6.3.1.2 Current Rates**

<b>Serving Company Areas</b>	<b>UNE Service Line Rate</b>	<b>T-1 Line Rate</b>
BTI Facilities	\$47.46 (I)	\$27.78 (I)
BellSouth Facilities	\$47.46 (I)	\$27.78* (I)

## **SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)**

### **6.3 Standard Business Local Exchange Service, (Cont'd.)**

#### **6.3.2 Other Monthly Recurring Charges**

##### **(A) Hunting (aka. Rotary or Grouping)**

The following charges apply to Standard Business Local Exchange lines equipped with Hunting. Rates vary based on Rate Group.

##### **6.3.2.1 Maximum Rates**

Serving Company Areas	Hunting Rate Per UNE Line	Hunting Rate Per T-1
BTI Facilities	\$30.00	\$235.00
BellSouth Facilities	\$30.00	\$235.00

##### **6.3.2.2 Current Rates**

Serving Company Areas	Hunting Rate Per UNE Line	Hunting Rate Per T-1
BTI Facilities	\$9.35	\$78.75
BellSouth Facilities	\$9.35	\$78.75

#### **6.3.3 Usage Sensitive Charges and Allowances**

##### **(A) Flat Rate Service**

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area.

## **SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)**

### **6.4 Business PBX Trunk Service**

PBX Trunk service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Trunks are provided for connection of Customer-provided private branch exchanges (PBX) or other station equipment to the public switched telecommunications network.

PBX Trunks are available to Business Customers as Inward, Outward or Two-Way combination trunks where services and facilities permit.

Each PBX Trunk is provided with touch tone signaling at no additional charge. An optional per trunk Hunting feature is available for Customers which routes a call to the next idle trunk in a prearranged group (see Section 6.3.2(B)).

PBX Trunks may also be equipped with Direct Inward Dialing (DID) capability and DID number blocks for additional charges (see Section 6.5).

#### **6.4.1 Maximum Rates**

<b>Serving Company Areas</b>	<b>UNE PBX Trunk Rate</b>	<b>T-1 PBX Trunk Rate</b>
BTI Facilities	\$150.00	\$75.00
BellSouth Facilities	\$150.00	\$75.00
In addition to the rate shown, the monthly UNE-P-4 Wire Digital Loop Fee applies.		

#### **6.4.2 Current Rates**

<b>Serving Company Areas</b>	<b>UNE PBX Trunk Rate</b>	<b>T-1 PBX Trunk Rate</b>
BTI Facilities	\$58.15 (I)	\$27.78 (I)
BellSouth Facilities	\$58.15 (I)	\$27.78* (I)
In addition to the rate shown, the monthly UNE-P-4 Wire Digital Loop Fee applies.		

## **SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)**

### **6.5 Direct Inward Dialing (DID) Service**

Direct Inward Dialing ("DID") permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer's location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

The following charges apply to Customers subscribing to DID service provided by the Company. These charges are in addition to recurring and non-recurring charges for PBX Trunks as shown in Section 7.5 of this tariff. The Customer will be charged for the number of DID Number Blocks (20 numbers per block) regardless of the number of DID numbers utilized out of the available 20 numbers.

#### **6.5.1 Maximum Per Line Charges**

<b>Serving Company Areas</b>	<b>UNE DID Trunk Rate</b>	<b>T-1 DID Trunk Rate</b>
BTI Facilities	\$235.00	\$150.00
BellSouth Facilities	\$235.00	\$150.00

#### **6.5.2 Current Per Line Charges**

<b>Serving Company Areas</b>	<b>UNE DID Trunk Rate</b>	<b>T-1 DID Trunk Rate</b>
BTI Facilities	\$89.84 (I)	\$59.54 (I)
BellSouth Facilities	\$89.84 (I)	\$59.54* (I)

**SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)**

**6.5 Direct Inward Dialing (DID) Service**

**6.5.3 Maximum Additional DID Charges**

	<u>Installation Charge</u>	<u>Monthly Recurring</u>
Establish Trunk Group and Provide:		
2nd Block of 20 DID Numbers	\$150.00	\$15.00
Each Additional Block of 20 DID Numbers	\$150.00	\$15.00
DID Trunk Termination:		
Per Inward Only Trunk	\$156.00	

**6.5.4 Current Additional DID Charges**

	<u>Installation Charge</u>	<u>Monthly Recurring</u>
Establish Trunk Group and Provide:		
2nd Block of 20 DID Numbers	\$50.00	\$3.00
Each Additional Block of 20 DID Numbers	\$50.00	\$3.00
DID Trunk Termination:		
Per Inward Only Trunk	\$55.00	



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**SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)**

**6.6 Access Lines for Customer Provided Pay Telephones**

**6.6.1 General**

The Company provides access lines ("CPPT Lines") for connection of Aggregator-provided Pay Telephone equipment to the public switched network. CPPT Lines provide the Aggregator with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. CPPT Lines are provided on a single party (individual) basis only. No multi-party lines are provided.

Recurring charges for CPPT lines are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the CPPT Line subscribed to by the Aggregator. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

**6.6.2 Regulations**

- (A) CPPT Lines will be provided only to Aggregators certificated by the South Carolina Public Service Commission. Proof of certification is required prior to installation of service. Service will be disconnected should the Company determine that the Aggregator is no longer certified or has had certification revoked for any reason.
- (B) The Aggregator is responsible for all local and long distance usage charges billed to the CPPT Line. These charges included, but are not limited to, any operator charges for calls billed to the line on a collect or third party basis in the event that the Aggregator does not subscribe to blocking and screening features offered in Section 5.11 of this tariff.
- (C) Unless otherwise permitted by Commission rule or order, only one Pay Telephone instrument may be connected to each CPPT line.
- (D) Unless otherwise permitted by Commission rule or order, 0- local operator assisted calls must be routed to the Company's operators.
- (E) Aggregators subscribing to the Company's CPPT Lines are responsible for compliance with the Commission's Regulations for Operator and Pay Telephone Services and any other rules or regulations the Commission may require.

## **SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)**

### **6.6 Access Lines for Customer Provided Pay Telephones, (Cont'd.)**

#### **6.6.3 Rates and Charges**

Service is provide at Business Flat Rate Local Exchange Service rates and charges as specified in Section 6.3 of this tariff. Each Access Line is provided with touch-tone signaling at no additional charge. Calls placed to Directory Assistance from CPPT Lines will be billed to the Customer at rates and charges found in Section 8.4 of the tariff.

#### **6.6.4 Optional Features**

The following optional features are provided with BTI Access Line service:

(A) Unrestricted Service: No blocking or screening provided.

Unrestricted, Per Outward Line	\$ N/C
Unrestricted, Per Two-Way Line	\$ N/C

(B) Screening Option A: With this option, an Access Line is equipped with operator screening. In addition, calls to 011+ international direct distance dialed numbers outside the North American Numbering Plan are blocked.

	<u>Maximum Rate</u>	<u>Current Rate</u>
Screening Option A, Per Outward Line	\$10.00	\$3.00
Screening Option A, Per Two-Way Line	\$10.00	\$3.00

**SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)**

**6.6 Access Lines for Customer Provided Pay Telephones, (Cont'd.)**

**6.6.4 Optional Features, (cont'd.)**

- (C) Screening Option B: With this option, an Access Line is equipped with operator screening, blocking of calls to 011+ international direct distance dialed numbers outside the North American Numbering Plan are blocked, and blocking of calls to 1+900, seven digit local, 1+ Expanded Local Calling Area, 1+ DDD and 976 calls.

	<u>Maximum Rate</u>	<u>Current Rate</u>
Screening Option B, Per Outward Line	\$12.00	\$4.00
Screening Option B, Per Two-Way Line	\$12.00	\$4.00

- (D) Screening Option C: With this option, an Access Line is equipped with operator screening, blocking of calls to 011+ international direct distance dialed numbers outside the North American Numbering Plan are blocked, and blocking of calls to 1+900, 1+ Expanded Local Calling Area, and 976 calls.

	<u>Maximum Rate</u>	<u>Current Rate</u>
Screening Option C, Per Outward Line	\$10.00	\$2.85
Screening Option C, Per Two-Way Line	\$10.00	\$2.85

## **SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)**

### **6.7 Optional Calling Features**

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability. Certain features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

#### **6.7.1 Features Offered on a Usage Sensitive Basis**

The following features are available to all local exchange Business and Residence line Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the Per Feature Activation Charge shown in the following table each time a feature is used by the Customer. Customers may subscribe to these features on a monthly basis at their option to obtain unlimited use of these features for a fixed monthly charge.

##### **6.7.1.1 Maximum Rates**

<b>Optional Calling Features</b>	<b>Rate</b>
Three-Way Calling	\$5.00
Call Return	\$5.00
Repeat Dialing	\$5.00
Calling Number Delivery Blocking, Per Call	\$5.00

##### **6.7.1.2 Current Rates**

<b>Optional Calling Features</b>	<b>Rate</b>
Three-Way Calling	\$0.75
Call Return	\$0.75
Repeat Dialing	\$0.75
Calling Number Delivery Blocking, Per Call	No Charge

Denial of per call activation for Three-Way Calling, Call Return and Repeat Dialing from any line or trunk is available to Customers upon request at no additional charge.

**SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)**

**6.7 Optional Calling Features, (Cont'd.)**

**6.7.2 Features Offered on Monthly Basis**

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature.

<b>Optional Calling Feature</b>	<b>Maximum Rate</b>	<b>Current Rate</b>
Call Waiting	\$12.00	\$ 4.15
Call Forwarding		
Basic	\$10.00	\$ 3.15
No Answer	\$10.00	\$ 3.15
Busy	\$10.00	\$ 3.15
Speed Dial	\$10.00	\$ 2.45
Three Way Calling	\$15.00	\$ 4.50
Ring Master	\$18.00	\$ 5.40
Call Return*	\$18.00	\$ 5.40
Repeat Dialing*	\$18.00	\$ 5.40
Call Trace*	\$18.00	\$ 5.40
Caller ID	\$30.00	\$ 9.00
Caller ID Deluxe	\$30.00	\$10.35
Remote Access to Call Forwarding	\$15.00	\$ 4.75

\* Where facilities permit.

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**SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)**

**6.8 Facilities Based Term Plans**

Customers may, at their discretion, agree to Term Plan Discounts in exchange for subscribing to BTI facilities based services for a one, two or three year term. Customers will be given a discount off of the basic local exchange rates as defined in Sections 6.3, 6.4 and 6.5 of this price list.

Term discounts for the yearly plans are:

One Year Term Discount	3.0%
Two Year Term Discount	4.0%
Three Year Term Discount	5.0%

## SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

### 6.9 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)

Integrated Services Digital Network (ISDN) is a set of transmission protocols that provides end-to-end digital connectivity and integration of voice, data and video, on a single Customer loop to support a wide variety of services via the public switched network. The Primary Rate Interface (PRI) consists of a 23B+D configuration with 23 64Kbps Bearer (B) digital channels and 1 64Kbps Data (D) digital channel. The B channels are designed for voice, data, image and sound transmissions. B channels can support synchronous, asynchronous or isochronous services at rates up to 64Kbps. B channels can be aggregated for higher bandwidth applications. The D channel PRI provides the out of band signaling, call control and messaging.

PRI is provided through standard four wire DS-1 (1.544Mbps) point to point, private line facilities that enables Customer control of the 24 individual channels. PRI supports 1+, 0+, 7 digit, and 10 digit Local, IntraLATA and InterLATA services, as well as 01+ and 011+ international calling. PRI allows Customers to direct voice, data and video over the Public Switched Telephone Network. Channels may be pre-subscribed to an IXC carrier of their Customer's choice or used with 10XXX casual dialing. PRI also allows access to Public Switched Network services, such as Two-Way, Incoming Only, Outgoing Only and DID.

Multiple PRI interfaces can be combined to function as one group. Utilizing a Backup D Channel arrangement, Customers are able to link up to 20 DS-1s together, providing a maximum of 479 64Kbps B channels controlled by a single D (signaling) channel.

#### 6.9.1 Maximum Rates

PRI Interface (Full):	Recurring:	\$2,400.00 (1 Year) per Month per ISDN Interface \$2,325.00 (2 Year) per Month per ISDN Interface \$2,200.00 (3 Year) per Month per ISDN Interface
	Non-Recurring:	\$2,250.00 Installation
PRI Interface (Partial):	Recurring:	\$720.00 per Month per ISDN Interface \$900.00 Loop Access Charge
	Non-Recurring:	\$225.00 Installation
B Channels:	Recurring:	\$ 90.00 per line
	Non-Recurring:	\$ 15.00 Installation
DIDs Block of 20:		\$ 10.00
Install Block of 20:		\$ 150.00

**SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)**

**6.9 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)**

**6.9.2 Current Rates**

PRI Interface (Full):	Recurring:	\$933.40 (1 Year) per Month per ISDN Interface	(I)
		\$887.53 (2 Year) per Month per ISDN Interface	(I)
		\$842.84 (3 Year) per Month per ISDN Interface	(I)
	Non-Recurring:	\$750.00 Installation	
PRI Interface (Partial):	Recurring:	\$272.90 per Month per ISDN Interface	(I)
		\$345.00 Loop Access Charge	(I)
B Channels:	Non-Recurring:	\$ 75.00 Installation	
	Recurring:	\$ 31.40 per line	(I)
	Non-Recurring:	\$ 5.00 Installation	
DIDs Block of 20:		\$ 3.00	
Install Block of 20:		\$ 50.00	



**SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)**

**6.10 T-1 Service**

In addition to the rates for T-1 Services specified in Sections 6.3 and 6.4 of the tariff herein, the following installation charges are applicable:

	<b><u>Maximum Rates</u></b>	<b><u>Current Rates</u></b>
T-1 Installation Charge	\$2,250.00 Per Line	\$750.00 Per Line
Local Digital Trunks	\$45.00 per trunk	\$15.00 per trunk
UNE-P-4 Wire Digital Loop Fee	\$900.00 per Month per T-1	\$300.00 per Month per T-1

Customers that are serviced directly from a Company owned switching site are eligible for a integrated T-1 service that incorporates local, long distance and data into one combined T-1 facility.

	<b><u>Maximum Rates</u></b>	<b><u>Current Rates</u></b>
Integrated T-1 Monthly Charge*	\$150.00	\$57.50

(I)

\* Not eligible for term discount.

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**SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)**

**6.11 Extended Area Dialing Plans**

Extended Area Dialing Plans allow Customers to extend their basic exchange service to include adjacent exchanges within a certain mile radius to be included on a calling plan. See Section 3.3 of this pricing guide for the applicable extended area exchanges.

**6.11.1 Extended Area Dialing Plans - BTI Facilities**

**(A) Option 1 - Unlimited Extended Area Dialing**

Customers choosing this option can make unlimited calls within the Local Calling Area and the Extended Area Dialing exchanges as defined in Section 3.3 of this pricing guide. The monthly rate provided will be in addition to the Standard Business Local Exchange Service (Section 6.3) and Business PBX Service (Section 6.4).

Monthly Rate - Unlimited Extended Area Dialing

Maximum Monthly Recurring Charge	\$25.00
Current Monthly Recurring Charge	\$10.00

**(B) Option 2 - Per Minute Calling Plan**

**(1) BTI Bundled Customers**

Customers choosing this option will be charged a per minute charge for all calls to locations within the Expanded Local Calling Area.

Customers that are presubscribed to the Company for intrastate long distance service will be eligible to make calls to the Extended Area exchanges, as defined in Section 3.3, at the Customers intrastate long distance rate.

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**SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)**

**6.11 Extended Area Dialing Plans, (Cont'd.)**

**6.11.1 Extended Area Dialing Plans - BTI Facilities, (cont'd.)**

**(B) Option 2 - Per Minute Calling Plan, (continued)**

**(2) BTI Local Only Customers**

Customers choosing this option will be charged a per minute charge for all calls to locations within the Expanded Local Calling Area.

Extended Area Local per minute calling rate	
Maximum per minute calling rate	\$0.2500
Current per minute calling rate	\$0.0710

**6.11.2 Extended Area Dialing Plans - Non-BTI Facilities**

**(A) Option 1 - Per Minute Calling Plan**

**(1) BTI Bundled Customers**

Customers choosing this option will be charged a per minute charge for all calls to locations within the Expanded Local Calling Area.

Customers that are presubscribed to the Company for intrastate long distance service will be eligible to make calls to the Extended Area exchanges, as defined in Section 3.2, at the Customers intrastate long distance rate.

**(2) BTI Local Only Customers**

Customers choosing this option will be charged a per minute charge for all calls to locations within the Expanded Local Calling Area.

Extended Area Local per minute calling rate	
Maximum per minute calling rate	\$0.2500
Current per minute calling rate	\$0.0710

## SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

### 6.12 Simplici-T Service

Simplici-T service is an integrated T-1 service that provides Customers with local, long distance and certain non-regulated services on one bundled T-1 circuit. Customers must sign a one, two or three year contract for this service and have a minimum of 10 local business lines and/or trunks to be eligible for this service.

#### 6.12.1 Local Simplici-T Options – Maximum Rates

Service Description	Internet Access Speed	One Year Term	Two Year Term	Three Year Term
10 to 24 Lines of Local Service	N/A	\$2,400.00	\$2,200.00	\$1,980.00
10 to 22 Lines of Local Service	128k	\$2,400.00	\$2,200.00	\$1,980.00
10 to 20 Lines of Local Service	256k	\$2,575.00	\$2,300.00	\$2,200.00
10 to 16 Lines of Local Service	512k	\$2,750.00	\$2,475.00	\$2,300.00
10 - 12 Lines of Local Service	768k	\$2,900.00	\$2,650.00	\$2,475.00
PRI Option (Price per T-1)	N/A	\$300.00	\$300.00	\$300.00

#### 6.12.2 Local Simplici-T Options – Current Rates

Service Description	Internet Access Speed	One Year Term	Two Year Term	Three Year Term
10 to 24 Lines of Local Service	N/A	\$925.56 (I)	\$824.13 (I)	\$760.73 (I)
10 to 22 Lines of Local Service	128k	\$925.56 (I)	\$824.13 (I)	\$760.73 (I)
10 to 20 Lines of Local Service	256k	\$988.95 (I)	\$887.52 (I)	\$824.13 (I)
10 to 16 Lines of Local Service	512k	\$1052.35(I)	\$950.92 (I)	\$887.52 (I)
10 - 12 Lines of Local Service	768k	\$1115.73(I)	\$1014.30(I)	\$950.92 (I)
PRI Option (Price per T-1)	N/A	\$150.00 (I)	\$150.00 (I)	\$150.00 (I)

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**SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)**

**6.12 Simplici-T Service**

**6.12.3 Installation Charge**

	<u>Maximum Rate</u>	<u>Current Rate</u>
Simplici-T Installation Charge	\$5,400	\$1,800

**6.12.4 Enhanced Services**

Customers are also given the option of choosing up to five custom calling features per line as well as a line hunting feature for no additional charge.

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**SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)**

**6.13 Facilities Based Term Discounts**

Customers may, at their discretion, agree to Term Plan Discounts in exchange for subscribing to BTI facilities based local exchange service. Customers are required to have three or more lines and sign a minimum of a one-year term agreement for eligibility for the discounts. Customers signing a two or three year contract will be given the additional discounts listed below. Customers will be given a discount off of the basic local exchange rates as defined in Sections 6.3, 6.4, 6.5, 6.6, and 6.9 of this price list.

Term discounts for the yearly plans are:

Volume of Lines	Percentage Discount		
	One Year Term	Two Year Term	Three Year Term
3 – 10 Lines	Tariffed Rate*	4.0 %	5.0 %
11 Plus Lines	Tariffed Rate*	4.0 %	5.0 %

\* - The Tariffed rate, as defined in the specific sections identified above, applies for any Customer only signing a one year term contract.

## SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

### 6.14 VoicePack

VoicePack service is an integrated service that provides Customers who subscribe to BTI Long distance service as well as 10 lines of local service. Customers will also have the option of choosing up to five custom calling features per line as well as a line hunting feature for no additional charge. Customers must sign a one, two or three year contract for this service and have a minimum of 10 local lines within BTI facilities-based areas to be eligible for the service. If any service is disconnected such that the total service falls below ten lines, Customer will be billed at 10-line minimum.

Customers also receive a total of 1,200 minutes of free BTI domestic long distance, either outbound or inbound 800 service if provided by BTI. Additional per minute charges for long distance usage over the monthly allotted minutes can be found in the company's corresponding Long Distance Tariff on file with the Commission, if applicable.

#### 6.14.1 VoicePack Options – Maximum Rates

	One Year <u>Term</u>	Two Year <u>Term</u>	Three Year <u>Term</u>
Monthly Recurring Charge for 10 Lines	\$1,290.00	\$1,200.00	\$1,075.00
Each Additional Line over 10 Lines	\$130.00	\$120.00	\$110.00

Certain surcharges, taxes and fees are not included in the above packaged rates.

#### 6.14.2 VoicePack Options – Current Rates

	One Year <u>Term</u>	Two Year <u>Term</u>	Three Year <u>Term</u>
Monthly Recurring Charge for 10 Lines	\$495.08 (I)	\$458.85 (I)	\$410.55 (I)
Each Additional Line over 10 Lines	\$49.51 (I)	\$45.89 (I)	\$41.06 (I)

Certain surcharges, taxes and fees are not included in the above packaged rates.

## SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

### 6.15 VoicePack-VS

VoicePack-VS service is an integrated local and interexchange service for Customers who subscribe to both BTI services. Customers must subscribe to a minimum of 4 up to a maximum of 9 lines of local service to be eligible for this option. Customers will also have the option of choosing up to five custom calling features per line as well as a hunting feature for no additional charge. Customers must sign a minimum of a one year contract for this service although additional terms are available also.

If service is rearranged or disconnected such that the total service falls below the committed number of lines for a given location, the Customer will be billed for the committed number of lines until the end of the term plan for that given location. Customers with multiple locations may not combine locations to form a group package.

Customers also receive, on a per line basis, 100 minutes of free BTI domestic long distance, either outbound or inbound toll-free service, if provided by the Company. Additional per minute charges for long distance usage over the monthly allotted minutes can be found in the Company's corresponding long distance rate sheet, if applicable, on file with the Commission.

Certain surcharges, taxes and fees are not included in the above packaged rates.

#### 6.15.1 VoicePack-VS Monthly Charges

Monthly Recurring Charge	Maximum Monthly Rates	One Year Term	Two Year Term	Three Year Term
Four (4) Line Package	\$306.00	\$231.84 (I)	\$220.25 (I)	\$208.66 (I)
Five (5) Line Package	\$353.00	\$289.80 (I)	\$275.31 (I)	\$260.82 (I)
Six (6) Line Package	\$423.00	\$347.76 (I)	\$330.38 (I)	\$312.99 (I)
Seven (7) Line Package	\$494.00	\$405.72 (I)	\$385.44 (I)	\$365.15 (I)
Eight (8) Line Package	\$564.00	\$463.68 (I)	\$440.50 (I)	\$417.32 (I)
Nine (9) Line Package	\$635.00	\$521.64 (I)	\$495.56 (I)	\$469.48 (I)

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## SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

### 6.16 VoicePack-VS+

VoicePack-VS+ service is an integrated local and interexchange service for Customers who subscribe to both BTI services. Customers must subscribe to a minimum of 4 up to a maximum of 9 lines of local service provided in conjunction with an ISDL 144K Internet connection. Customers will also have the option of choosing up to five custom calling features per line as well as a hunting feature for no additional charge. Customers must sign a minimum of a one year contract for this service although additional terms are available also.

If service is rearranged or disconnected such that the total service falls below the committed number of lines for a given location, the Customer will be billed for the committed number of lines until the end of the term plan for that given location. Customers with multiple locations may not combine locations to form a group package.

Customers also receive, on a per line basis, 100 minutes of free BTI domestic long distance, either outbound or inbound toll-free service, if provided by the Company. Additional per minute charges for long distance usage over the monthly allotted minutes can be found in the Company's corresponding long distance rate sheet, if applicable, on file with the Commission.

Certain surcharges, taxes and fees are not included in the above packaged rates.

#### 6.16.1 VoicePack-VS+ Monthly Charges

Monthly Recurring Charge	Maximum Monthly Rates	One Year Term	Two Year Term	Three Year Term
Four (4) Line Package	\$417.00	\$335.69 (I)	\$318.91 (I)	\$302.12 (I)
Five (5) Line Package	\$488.00	\$392.44 (I)	\$372.82 (I)	\$353.20 (I)
Six (6) Line Package	\$558.00	\$449.19 (I)	\$426.73 (I)	\$404.28 (I)
Seven (7) Line Package	\$629.00	\$505.95 (I)	\$480.64 (I)	\$455.36 (I)
Eight (8) Line Package	\$699.00	\$562.70 (I)	\$534.57 (I)	\$506.43 (I)
Nine (9) Line Package	\$770.00	\$619.45 (I)	\$588.48 (I)	\$557.51 (I)

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## SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

### 6.17 Enhanced Simplici-T Service

Enhanced Simplici-T service is an integrated T-1 service that provides Customers with local, long distance and data services on one bundled T-1 circuit. Customers must sign a one, two or three year contract for this service. This service is only available in areas where Company provided facilities are available. Customers will be informed if this service is available in their particular service area prior to the establishment of service.

The Enhanced Simplici-T service is based upon a minimum of ten (10) operating channels per T-1 circuit. The minimum configuration requires six (6) of the operating channels to be local voice channels. No less than 50% of the operating channels on each Enhanced Simplici-T channel be local voice channels, consisting of business lines, PBS trunks, PRI B channels or Centrex station lines.

Data channels may be configured in multiple of two (2) DS0s at bandwidth capacity of 128K, 256K, 384K, 512K, 640K with a maximum capacity of 768K.

#### 6.17.1 Enhanced Simplici-T Options

##### (A) Schedule A Pricing

###### (1) Maximum Price

Channels	One Year Term	Two Year Term	Three Year Term
10	\$1,100.00	\$1,100.00	\$1,100.00
Each Additional Channel	\$100.00	\$100.00	\$100.00

###### (2) Current Price

Channels	One Year Term	Two Year Term	Three Year Term
10	\$664.13 (I)	\$639.98 (I)	\$603.75 (I)
Each Additional Channel	\$48.30 (I)	\$38.64 (I)	\$32.61 (I)

**SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)**

**6.17 Enhanced Simpli-T Service, (Cont'd.)**

**6.17.1 Enhanced Simpli-T Options, (cont'd.)**

**(B) Schedule B Pricing**

**(1) Maximum Price**

<b>Channels</b>	<b>One Year Term</b>	<b>Two Year Term</b>	<b>Three Year Term</b>
10	\$1,250.00	\$1,250.00	\$1,250.00
Each Additional Channel	\$100.00	\$100.00	\$100.00

**(2) Current Price**

<b>Channels</b>	<b>One Year Term</b>	<b>Two Year Term</b>	<b>Three Year Term</b>
10	\$754.69 (I)	\$730.54 (I)	\$694.32 (I)
Each Additional Channel	\$48.30 (I)	\$38.64 (I)	\$32.61 (I)

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**SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)**

**6.17 Enhanced Simpli-T Service, (Cont'd.)**

**6.17.2 Installation Charge**

<b>Term Plan</b>	<b>Installation Charge</b>	
	<b>Maximum</b>	<b>Current</b>
Basic Installation Charges	\$3,600.00	\$1,800.00

**6.17.3 Enhanced Services**

**(A) Customer Calling Features**

Customers are also given the option of choosing any of following custom calling features per line as well as a hunting feature for no additional charge. Customers subscribing to any Centrex service will be limited to the features offered in Option VI, as defined in Section 6.18.1(B)(6), and will not be eligible for the features listed below.

**(1) Applicable Customer Calling Features**

Call Forward Busy	Three Way Calling/w Transfer
Call Forward No Answer	Call Return
Call Waiting	Repeat Dial
Call Waiting Deluxe	Caller ID
Call Pickup	Caller ID with Name Delivery
Call Hold	
Call Forwarding Variable (All Calls)	

**(B) DID**

DID service is provided as an option for Enhanced Simpli-T. Not all calling features identified above are available for DID Trunk Service.

	<b>Maximum</b>	<b>Current</b>
Block of 20 DID Numbers	\$10.00	\$3.00

**SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)**

**6.17 Enhanced Simpli-T Service, (Cont'd.)**

**6.17.5 Additional fees and charges**

Certain Federal and State charges and surcharges are included in the per line rates identified above. All local, state and federal taxes/fees are not included in the quoted rate and will be handled in accordance with Section 2 of this tariff.

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**SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)**

**6.17 Enhanced Simpli-T Service, (Cont'd.)**

**6.17.6 Applicable Exchanges**

**(A) Schedule A Exchanges**

<b>END OFFICE</b>	<b>LATA</b>	<b>MARKET</b>
CHTNSCDP	436	Charleston
CHTNSCDT	436	Charleston
CHTNSCJM	436	Charleston
CHTNSCJN	436	Charleston
CHTNSCLB	436	Charleston
CHTNSCNO	436	Charleston
CHTNSCWA	436	Charleston
CLMASCAR	434	Columbia
CLMASCBQ	434	Columbia
CLMASCCH	434	Columbia
CLMASCDF	434	Columbia
CLMASCPA	434	Columbia
CLMASCSA	434	Columbia
CLMASCSC	434	Columbia
CLMASCSH	434	Columbia
CLMASCSN	434	Columbia
CLMASCSU	434	Columbia
CLMASCSW	434	Columbia

---

**SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)**

**6.17 Enhanced Simpli-T Service, (Cont'd.)**

**6.17.6 Applicable Exchanges, (cont'd.)**

**(A) Schedule A Exchanges, (continued)**

<b>END OFFICE</b>	<b>LATA</b>	<b>MARKET</b>
GNVLSCBE	430	Greenville
GNVLSCCH	430	Greenville
GNVLSCCR	430	Greenville
GNVLSCDT	430	Greenville
GNVLSCWE	430	Greenville
GNVLSCWR	430	Greenville
GRERSCMA	430	Greenville
MNPLSCES	436	Charleston
SPBGSCMA	430	Greenville
SPBGSCWV	430	Greenville
WCLMSCMA	434	Columbia

**SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)**

**6.17 Enhanced Simpli-T Service, (Cont'd.)**

**6.17.6 Applicable Exchanges, (cont'd.)**

**(B) Schedule B Exchanges**

<b>END OFFICE</b>	<b>LATA</b>	<b>MARKET</b>
ARSNSCMA	430	Greenville



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**SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)**

**6.18 Centrex Services**

**6.18.1 Centrex Feature Groups**

**(A) Basic**

- (1)** Exchange and long distance network calls can be made to main station lines and attendant positions by dialing the number associated with that main station line or attendant position.
- (2)** Exchange and long distance network calls can be made from main station lines and attendant positions via direct outward dialing.
- (3)** Station-to-station calling via two digit to seven digit dialing between main station lines of the subscribers BTI Centrex System.
- (4)** Dual Tone Multi-Frequency service.
- (5)** Common recorded announcement interception of calls to unassigned/non-working station numbers.
- (6)** Outgoing long distance network calls dialed by a main station line can be identified by the seven digit main station line number.
- (7)** Basic Hunting (optional).

**(B) Feature Groups**

**(1) Feature Group I**

Basic  
Automatic Line/Direct Connect

---

**SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)**

**6.18 Centrex Services, (Cont'd.)**

**6.18.1 Centrex Feature Groups, (cont'd.)**

**(B) Feature Groups, (continued)**

**(2) Feature Group II**

Basic  
Call Block  
Call Forwarding Busy Line Variable  
Call Forwarding Don't Answer Variable  
Call Forwarding Variable  
Call Hold  
Call Park/Call Retrieve/Answerback  
Call Pickup  
Call Return  
Call Selector  
Dial Call Waiting  
Directed Call Park  
Preferred Call Forwarding  
Repeat Dialing  
Speed Call Short  
Three-Way Conference, Consultation Hold, Call Transfer

---

**SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)**

**6.18 Centrex Services, (Cont'd.)**

**6.18.1 Centrex Feature Groups, (cont'd.)**

**(B) Feature Groups, (continued)**

**(3) Feature Group III**

Basic  
Call Block  
Call Forwarding All Calls  
Call Hold  
Call Park/Call Retrieve/Answerback  
Call Pickup  
Call Return  
Call Selector  
Dial Call Waiting  
Directed Call Park  
Preferred Call Forwarding  
Repeat Dialing  
Speed Call Short  
Three-Way Conference, Consultation Hold, Call Transfer

**(4) Feature Group IV**

Basic  
Call Forwarding Busy Line Fixed  
Call Forwarding Don't Answer Fixed  
Station Restriction - Full Denied Origination

---

**SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)**

**6.18 Centrex Services, (Cont'd.)**

**6.18.1 Centrex Feature Groups, (cont'd.)**

**(B) Feature Groups, (continued)**

**(5) Feature Group V**

Basic  
Call Hold  
Dial Call Waiting  
Speed Calling Short  
Station Restriction - Full Denied Terminating  
Three-Way Conference, Consultation Hold, Call Transfer

**(6) Feature Group VI**

Basic  
Call Forwarding Variable  
Three-Way Conference, Consultation Hold, Call Transfer

---

**SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)**

**6.18 Centrex Services, (Cont'd.)**

**6.18.1 Centrex Feature Groups, (cont'd.)**

**(B) Feature Groups, (continued)**

**(7) Feature Group VII**

Basic  
Call Block  
Call Forwarding Busy Line Fixed  
Call Forwarding Don't Answer Fixed  
Call Forwarding All Calls  
Call Hold  
Call Park/Call Retrieve/Answerback  
Call Pickup  
Call Return  
Call Selector  
Dial Call Waiting  
Directed Call Park  
Preferred Call Forwarding  
Repeat Dialing  
Speed Call Short  
Three-Way Conference, Consultation Hold, Call Transfer

## SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

### 6.18 Centrex Services, (Cont'd.)

#### 6.18.2 Centrex Service descriptions

The following definitions will apply for the purpose of this subsection:

**Automatic Line/Direct Connect** - Automatically connects the caller to a preassigned Centrex station line when the line goes off hook the station.

**Call Block** - Allows the ability to block incoming calls from six (6) preset phone numbers that have been entered into the system, where facilities permit.

**Call Forwarding Busy Line Variable** - Automatically reroutes calls to a designated station programmed by a Customer or to a Customers' voice mail if their line is busy.

**Call Forwarding Busy Line Fixed** - Automatically reroutes calls to a designated station programmed by BTI or to a Customers' voice mail if their line is busy.

**Call Forwarding Don't Answer Variable** - Automatically reroutes calls to another station programmed by a Customer if they haven't responded within a preset number of rings.

**Call Forwarding Don't Answer Fixed** - Automatically reroutes calls to another station programmed by BTI if the recipient doesn't respond within a preset number of rings.

**Call Forwarding Variable** - Forwards all calls wherever a Customer would like, inside or outside of their business.

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## SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

### 6.18 Centrex Services, (Cont'd.)

#### 6.18.2 Centrex Service descriptions, (cont'd.)

**Call Hold** - Places a caller on hold. This feature gives them access to dial tone while the call is being held.

**Call Park/Call Retrieve/Answerback** - Permits a Customer park a call against their own directory number. The parked call may be retrieved from any station by dialing the feature access code plus the station number.

**Call Pickup** - Allows a Customer to answer any ringing phone in their designated group.

**Call Return** - Allows a Customer to return their last incoming call, even though they may not know who called, with a simple code or a single button. Where facilities permit.

**Call Selector** - Provides a distinctive ringing pattern for up to six specific telephone numbers via a Customer created screening list. Where facilities permit.

**Dial Call Waiting** - Permits calls come through even though a Customer is already on the line. Provides the ability of the originating Centrex line to invoke call waiting service on intra-group calls by dialing an access code followed by the extension number. A soft tone signals them of a new incoming call.

**Directed Call Park** - Permits a Customer to park a call against another directory number.

**Dual Tone Multi Frequency Service** - Provides tone pulses.

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## SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)

### 6.18 Centrex Services, (Cont'd.)

#### 6.18.2 Centrex Service descriptions, (cont'd.)

**Preferred Call Forwarding** - Forwards calls from up to ten numbers a Customer selects to any number they designate. Calls not on their special list can be forwarded to still another number by using Call Forwarding/Variable Call Forwarding/Busy Line, or Call Forwarding/Don't Answer.

**Repeat Dialing** - Allows a Customer to automatically make a repeat attempt to a telephone number until the call goes through if a busy signal was reached on the initial attempt by pressing a single button or dialing a short code. Where facilities permit.

**Speed Call Short** - Allows a Customer to simply press a few digits to reach their most frequently called numbers.

**Station Restriction** - Allows a Customer to restrict lines to four (4) different restrictions. Outside dialing would not be possible from this station. The restrictions are as follows:

- (1) **Outgoing** - A call dialed, other than a Centrex intra-group call, will be routed to a tone.
- (2) **Incoming** - Calls from outside the Centrex group will be routed to an attendant or announcement.
- (3) **Station to Station** - All calls dialed to the station will be routed to an attendant or an announcement.
- (4) **Total** - All calls dialed to or from the station will be routed to an attendant or an announcement.

**Three-Way Conference, Consultation Hold, Call Transfer** - Turns a two-way call into a mini-conference. An additional third person can be entered into a call at any time by pressing a hook/flash. This feature also enables a Customer to put a caller on hold and to transfer calls to another line either inside or outside their Centrex system.



**SECTION 6.0 - FACILITIES BASED SERVICES, (CONT'D.)**

**6.18 Centrex Services, (Cont'd.)**

**6.18.3 Rates and Charges**

**(A) Maximum Rates**

	Monthly Rate Per Station	Non-Recurring Charge
Main Station Line	\$75.00	\$100.00
Business Set Feature Group Basic (Each Line Equipped)	\$15.00	
Feature Group I (Each Line Equipped)	\$15.00	
Feature Group II (Each Line Equipped)	\$15.00	
Feature Group III (Each Line Equipped)	\$15.00	
Feature Group IV (Each Line Equipped)	\$15.00	
Feature Group V (Each Line Equipped)	\$15.00	
Feature Group VI (Each Line Equipped)	\$15.00	
Feature Group VII (Each Line Equipped)	\$15.00	
Miscellaneous Termination Trunk Side Termination (per DS-1)	\$50.00	\$100.00
Service Establishment Charge		\$500.00

**(B) Current Rates**

	Monthly Rate Per Station	Non-Recurring Charge
Main Station Line	\$41.69	\$21.00
Business Set Feature Group Basic (Each Line Equipped)	\$6.30	
Feature Group I (Each Line Equipped)	\$6.20	
Feature Group II (Each Line Equipped)	\$8.55	
Feature Group III (Each Line Equipped)	\$8.50	
Feature Group IV (Each Line Equipped)	\$6.30	
Feature Group V (Each Line Equipped)	\$7.40	
Feature Group VI (Each Line Equipped)	\$7.20	
Feature Group VII (Each Line Equipped)	\$8.55	
Miscellaneous Termination Trunk Side Termination (per DS-1)	\$25.20	\$34.50
Service Establishment Charge		\$250.00

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## **SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST**

### **7.1 General**

Services provided in this tariff section are available on a Resale Service basis. Local Resale Services are provided through the use of resold switching and transport facilities obtained from Other Telephone Companies.

The rates, terms and conditions set forth in the section are applicable where the Company provides specified local exchange services to Customers through resale of BellSouth local exchange services. The rates, terms and conditions set forth in this Section 12 are not applicable to the Company's provision of service within the service area of any other incumbent local exchange carrier or where the Company provides service, in whole or in part, over its own facilities (On-Net). The rates, terms and conditions set forth in this Section 12 are available on a retail basis only and will not be provided for resale to any other carrier.

All rates set forth in this Section 12 are subject to change and may be changed by the Company pursuant to notice requirements established by the South Carolina Public Service Commission. The rates, terms and conditions set forth in this Section 12 are applicable as of the effective date hereof and will not apply to any Customer whose services may have been provisioned through resale of BellSouth's local exchange services, in whole or in part, prior to the effective date hereof.

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**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)**

**7.2 Standard Residence Local Exchange Service**

Standard Residence Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Residence Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Standard Residence Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

## SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

### 7.2 Standard Residence Local Exchange Service (Cont'd.)

#### 7.2.1 Monthly Recurring Charges

The following charges apply to Standard Residence Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis.

##### 7.2.1.1 Maximum Rates

RATE GROUP	SERVICE TYPE			
	Flat Rate	Optional Calling Plan A *	Optional Calling Plan B **	Optional Calling Plan C ***
Group 1	\$38.00	\$96.00	\$21.00	\$150.00
Group 2	\$40.00	\$96.00	\$21.00	\$150.00
Group 3	\$40.00	\$96.00	\$21.00	\$150.00
Group 4	\$42.00	\$96.00	\$21.00	\$150.00
Group 5	\$44.00	\$96.00	\$21.00	\$150.00
Group 6	\$45.00	\$96.00	\$21.00	\$150.00
Group 7	\$46.00	\$96.00	\$21.00	\$150.00

##### 7.2.1.2 Current Rates

RATE GROUP	SERVICE TYPE			
	Flat Rate	Optional Calling Plan A *	Optional Calling Plan B **	Optional Calling Plan C ***
Group 1	\$12.70	\$32.00	\$7.00	\$50.00
Group 2	\$13.15	\$32.00	\$7.00	\$50.00
Group 3	\$13.60	\$32.00	\$7.00	\$50.00
Group 4	\$14.05	\$32.00	\$7.00	\$50.00
Group 5	\$14.50	\$32.00	\$7.00	\$50.00
Group 6	\$14.95	\$32.00	\$7.00	\$50.00
Group 7	\$15.40	\$32.00	\$7.00	\$50.00

\* - Optional Calling Plan A includes unlimited Optional Calling Features as defined in Section 7.8 of this tariff.

\*\* - Optional Calling Plan B calls will be billed based upon the measured rates found in Section 7.2.3 (B) of this tariff.

\*\*\* - Optional Calling Plan C includes all services provided in Optional Calling Plans A & B.

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7037 Old Madison Pike, Suite 400  
Huntsville, AL 35806

**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)**

**7.2 Standard Residence Local Exchange Service (Cont'd.)**

**7.2.2 Other Monthly Recurring Charges**

**(A) Hunting (aka. Rotary or Grouping)**

The following charges apply to Standard Residence Local Exchange lines equipped with Hunting. Rates vary based on Rate Group.

<u>Rate Group</u>	<u>Maximum</u> <u>Hunting Per Line Rates</u>	<u>Current</u> <u>Hunting Per Line Rates</u>
Rate Group 1	\$25.00	\$ 6.85
Rate Group 2	\$25.00	\$ 7.08
Rate Group 3	\$25.00	\$ 7.30
Rate Group 4	\$25.00	\$ 7.53
Rate Group 5	\$25.00	\$ 7.75
Rate Group 6	\$25.00	\$ 7.98
Rate Group 7	\$25.00	\$ 8.20

(N)

(N)

**7.2.3 Usage Sensitive Charges and Allowances**

**(A) Flat Rate Service**

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area.

**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)**

**7.2 Standard Residence Local Exchange Service, (Cont'd.)**

**7.2.3 Usage Sensitive Charges and Allowances, (cont'd.)**

**(B) Optional Calling Plan A, B and C**

Customers subscribing to Optional Calling Plan A, B and C may select one of the following usage packages which are in addition to the access line rate:

- (1) Option I - No usage allowance provided. Charges for calls terminating in the basic service area will not exceed \$15.00 per line per month.

	<u>Maximum Rate</u>	<u>Current Rate</u>	
Per Line, Per Month	\$15.00	\$0.00	(N)

- (2) Option II - An allowance is applied to calls placed from the Customer's line to locations in the basic and expanded service area. Customers will receive a 20% discount on total usage.

	<u>Maximum Rate</u>	<u>Current Rate</u>	
Per Line, Per Month	\$15.00	\$2.00	(N)

- (3) Option III - Customers receive unlimited local calling within the Optional Calling Plan area.

	<u>Maximum Rate</u>	<u>Current Rate</u>	
Per Line, Per Month	\$90.00	\$30.00	(N)

**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)**

**7.2 Standard Residence Local Exchange Service, (Cont,d.)**

**7.2.3 Usage Sensitive Charges and Allowances, (cont,d.)**

**(D) Optional Calling Plan A, B and C, (continued)**

Local usage in excess of allowances specified for the above packages will be billed in arrears. Usage is billed on a per call basis. Usage is billed in one (1) minute increments with partial minutes counting as one (1) full minute. Peak period rates apply from 8 AM to 8 PM Monday through Friday (excluding holidays). Off-Peak period rates apply to all other times.

**7.2.3.1 Maximum Rates**

<b>Mileage Band</b>	<b>Peak</b>		<b>Off-Peak</b>	
	<b>Initial Minute</b>	<b>Additional Minute</b>	<b>Initial Minute</b>	<b>Additional Minute</b>
Basic Service Area	\$0.0600	\$0.0600	\$0.0300	\$0.0300
Extended Service Area	\$0.3600	\$0.3600	\$0.1800	\$0.1800

**7.2.3.2 Current Rates**

<b>Mileage Band</b>	<b>Peak</b>		<b>Off-Peak</b>	
	<b>Initial Minute</b>	<b>Additional Minute</b>	<b>Initial Minute</b>	<b>Additional Minute</b>
Basic Service Area	\$0.0200	\$0.0200	\$0.010	\$0.0100
Extended Service Area	\$0.1200	\$0.1200	\$0.0600	\$0.0600

**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)**

**7.2 Standard Residence Local Exchange Service, (Cont'd.)**

**7.2.4 Non-Recurring Charges**

Non-recurring charges apply to each line installed for the Customer. Non-recurring charges are in addition to applicable service order charges contained in Section 4 of this tariff. All such charges will appear on the next bill following installation of the service.

A separate non-recurring per line charge will apply where the Customer currently has service from the Incumbent LEC and requests an "As-Is" changeover of all current service(s) and features from the Incumbent LEC to the Company without any changes in such service or features. This Change Over Charge applies in lieu of the nonrecurring charges listed in the table below.

Non-recurring charges for installation of Residential lines are:

	<u>Maximum Rates</u>	<u>Current Rates</u>	(N)
First Line	\$120.00	\$40.00	
Each Additional Line (1)	\$54.00	\$18.00	
"As-Is" Change Over, Per Line		TBD	

**NOTES:**

- (1) Additional Line installation charges apply only when 2 or more lines are installed at the same time and at the same Customer Premises.



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**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)**

**7.3 Standard Business Local Exchange Service**

Standard Business Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Business Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. Service is available on a flat rate, measured rate or message rate basis depending on the service plan selected by the Customer. Not all service plans will be available in all areas.

Recurring charges for Standard Business Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)**

**7.3 Standard Business Local Exchange Service, (Cont'd.)**

**7.3.1 Monthly Recurring Charges**

The following charges apply to Standard Business Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis.

Rate Group	Service Type			
	Maximum		Current	
	Flat Rate	Message Rate*	Flat Rate	Message Rate*
Group 1	\$65.10	\$51.48	\$37.44	\$29.61
Group 2	\$68.50	\$54.20	\$39.39	\$31.17
Group 3	\$71.90	\$56.92	\$41.35	\$32.73
Group 4	\$75.30	\$59.64	\$43.30	\$34.30
Group 5	\$78.70	\$62.36	\$45.26	\$35.86
Group 6	\$82.10	\$65.08	\$47.21	\$37.43
Group 7	\$85.50	\$67.80	\$49.17	\$38.99

\* - Message Rate calls will be billed based upon the message rates found in Section 7.3.3 (B) of this tariff.

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**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)**

**7.3 Standard Business Local Exchange Service, (Cont'd.)**

**7.3.2 Other Monthly Recurring Charges**

**(A) Hunting (aka. Rotary or Grouping)**

The following charges apply to Standard Business Local Exchange lines equipped with Hunting. Rates vary based on Rate Group.

<u>Rate Group</u>	<u>Maximum</u> <u>Hunting Per Line Rates</u>	<u>Current</u> <u>Hunting Per Line Rates</u>
Rate Group 1	\$30.00	\$10.65
Rate Group 2	\$30.00	\$10.65
Rate Group 3	\$30.00	\$10.65
Rate Group 4	\$30.00	\$10.65
Rate Group 5	\$30.00	\$10.65
Rate Group 6	\$30.00	\$10.65
Rate Group 7	\$30.00	\$10.65

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**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)**

**7.3 Standard Business Local Exchange Service, (Cont'd.)**

**7.3.3 Usage Sensitive Charges and Allowances**

**(A) Flat Rate Service**

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area.

**7.3.4 Non-Recurring Charges**

Non-recurring charges apply to each line installed for the Customer. Non-recurring charges are in addition to applicable service order charges contained in Section 4 of this tariff. All such charges will appear on the next bill following installation of the service.

A separate non-recurring per line charge will apply where the Customer currently has service from the Incumbent LEC and requests an "As-Is" changeover of all current service(s) and features from the Incumbent LEC to the Company without any changes in such service or features. This Change Over Charge applies in lieu of the nonrecurring charges listed in the table below.

Non-recurring charges for installation of lines are:

	<u><b>Maximum Rates</b></u>	<u><b>Current Rates</b></u>
First Line	\$190.00	\$64.00
Each Additional Line (1)	\$75.00	\$26.00
"As-Is" Change Over, Per Line		TBD

**NOTES:**

- (1) Additional Line installation charges apply only when 2 or more lines are installed at the same time and at the same Customer Premises.

## 7.4 Business PBX Trunk Service

PBX Trunks may also be equipped with Direct Inward Dialing (DID) capability and DID number blocks for additional charges (see Section 7.6).

Rate Group	FlatRate		Message Rate PBX**
	PBX**	DID Combination	
Group 1	\$115.75	\$230.00	\$111.00
Group 2	\$123.00	\$246.00	\$117.00
Group 3	\$132.00	\$270.00	\$126.00
Group 4	\$138.00	\$280.00	\$135.00
Group 5	\$147.00	\$290.00	\$141.00
Group 6	\$155.00	\$306.00	\$150.00
Group 7	\$160.00	\$325.00	\$156.00

	FlatRate		Message Rate PBX**
Rate Group	PBX**	DID Combination	
Group 1	\$44.37	\$88.74	\$42.40
Group 2	\$47.30	\$94.60	\$45.25
Group 3	\$50.24	\$100.47	\$48.07
Group 4	\$53.17	\$106.33	\$50.91
Group 5	\$56.10	\$112.20	\$53.74
Group 6	\$59.03	\$118.06	\$56.58
Group 7	\$61.97	\$123.93	\$59.41

$$\begin{array}{c} \textbf{(I)} \\ \vdots \\ \textbf{(I)} \end{array}$$

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**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)**

**7.5 Direct Inward Dialing (DID) Service**

Direct Inward Dialing ("DID") permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer's location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

The following charges apply to Customers subscribing to DID service provided by the Company. These charges are in addition to recurring and non-recurring charges for PBX Trunks as shown in Section 7.5 of this tariff. The Customer will be charged for the number of DID Number Blocks (20 numbers per block) regardless of the number of DID numbers utilized out of the available 20 numbers.

**7.5.1 Maximum Rates**

	<u>Installation Charge</u>	<u>Monthly Recurring</u>
Establish Trunk Group and Provide 2nd Block of 20 DID Numbers	\$ 150.00	\$ 12.00
Each Additional Block of 20 DID Numbers	\$ 45.00	\$ 12.00
DID Trunk Termination:		
Per Inward Only Trunk	\$270.00	\$90.00
Per Combination Trunk	\$750.00	\$135.00
Dual Tone Multifrequency Pulsing Option, Per Trunk	\$ n/a	\$23.00
Automatic Intercept Service, Per Number Referred	\$48.00	\$ n/a

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**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)**

**7.5 Direct Inward Dialing (DID) Service, (Cont'd.)**

**7.5.2 Current Rates**

	<u>Installation Charge</u>	<u>Monthly Recurring</u>
Establish Trunk Group and Provide 2nd Block of 20 DID Numbers	\$ 50.00	\$ 4.00
Each Additional Block of 20 DID Numbers	\$ 15.00	\$ 4.00
DID Trunk Termination:		
Per Inward Only Trunk	\$ 90.00	\$30.00
Per Combination Trunk	\$250.00	\$45.00
Dual Tone Multi-frequency Pulsing Option, Per Trunk	\$ n/a	\$7.50
Automatic Intercept Service, Per Number Referred	\$16.00	\$ n/a

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7037 Old Madison Pike, Suite 400  
Huntsville, AL 35806

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**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)**

**7.6 Access Lines for Customer Provided Pay Telephones**

**7.6.1 General**

The Company provides access lines ("CPPT Lines") for connection of Aggregator-provided Pay Telephone equipment to the public switched network. CPPT Lines provide the Aggregator with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. CPPT Lines are provided on a single party (individual) basis only. No multi-party lines are provided.

Recurring charges for CPPT lines are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the CPPT Line subscribed to by the Aggregator. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

**7.6.2 Regulations**

- (A) CPPT Lines will be provided only to Aggregators certificated by the South Carolina Public Service Commission. Proof of certification is required prior to installation of service. Service will be disconnected should the Company determine that the Aggregator is no longer certified or has had certification revoked for any reason.
- (B) The Aggregator is responsible for all local and long distance usage charges billed to the CPPT Line. These charges included, but are not limited to, any operator charges for calls billed to the line on a collect or third party basis in the event that the Aggregator does not subscribe to blocking and screening features offered in Section 5.11 of this tariff.
- (C) Unless otherwise permitted by Commission rule or order, only one Pay Telephone instrument may be connected to each CPPT line.
- (D) Unless otherwise permitted by Commission rule or order, 0- local operator assisted calls must be routed to the Company's operators.
- (E) Aggregators subscribing to the Company's CPPT Lines are responsible for compliance with the Commission's Regulations for Operator and Pay Telephone Services and any other rules or regulations the Commission may require.



## SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

### 7.6 Access Lines for Customer Provided Pay Telephones, (Cont'd.)

#### 7.6.3 Rates and Charges

Service is provide at Business Flat Rate Local Exchange Service rates and charges as specified in Section 7.3 of this tariff. Each Access Line is provided with touch-tone signaling at no additional charge. Calls placed to Directory Assistance from CPPT Lines will be billed to the Customer at rates and charges found in Section 8.4 of the tariff.

#### 7.6.4 Optional Features

The following optional features are provided with BTI Access Line service:

(A) Unrestricted Service: No blocking or screening provided.

Unrestricted, Per Outward Line	\$ N/C
Unrestricted, Per Two-Way Line	\$ N/C

(B) Screening Option A: With this option, an Access Line is equipped with operator screening. In addition, calls to 011+ international direct distance dialed numbers outside the North American Numbering Plan are blocked.

(C)

	<u>Maximum Rate</u>	<u>Current Rate</u>
Screening Option A, Per Outward Line	\$10.00	\$3.00
Screening Option A, Per Two-Way Line	\$10.00	\$3.00

(D) Screening Option B: With this option, an Access Line is equipped with operator screening, blocking of calls to 011+ international direct distance dialed numbers outside the North American Numbering Plan are blocked, and blocking of calls to 1+900, seven digit local, 1+ Expanded Local Calling Area, 1+ DDD and 976 calls.

(E)

	<u>Maximum Rate</u>	<u>Current Rate</u>
Screening Option B, Per Outward Line	\$12.00	\$4.00
Screening Option B, Per Two-Way Line	\$12.00	\$4.00

(D) Screening Option C: With this option, an Access Line is equipped with operator screening, blocking of calls to 011+ international direct distance dialed numbers outside the North American Numbering Plan are blocked, and blocking of calls to 1+900, 1+ Expanded Local Calling Area, and 976 calls.

	<u>Maximum Rate</u>	<u>Current Rate</u>
Screening Option C, Per Outward Line	\$10.00	\$2.85
Screening Option C, Per Two-Way Line	\$10.00	\$2.85

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## **SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)**

### **7.7 Optional Calling Features**

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability. Certain features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

#### **7.7.1 Features Offered on a Usage Sensitive Basis**

The following features are available to all local exchange Business and Residence line Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the Per Feature Activation Charge shown in the following table each time a feature is used by the Customer. Customers may subscribe to these features on a monthly basis at their option to obtain unlimited use of these features for a fixed monthly charge.

<b>Optional Calling Features</b>	<b>Maximum</b>		<b>Current</b>	
	<b>Residence</b>	<b>Business</b>	<b>Residence</b>	<b>Business</b>
Three-Way Calling	\$1.50	\$1.80	\$0.90	\$0.90
Call Return	\$1.50	\$1.80	\$0.90	\$0.90
Repeat Dialing	\$1.50	\$1.80	\$0.90	\$0.90
Calling Number Delivery Blocking, Per Call	No Charge	No Charge	No Charge	No Charge

Denial of per call activation for Three-Way Calling, Call Return and Repeat Dialing from any line or trunk is available to Customers upon request at no additional charge.

## SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

### 7.7 Optional Calling Features, (Cont'd.)

#### 7.7.2 Features Offered on Monthly Basis

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature.

Optional Calling Feature	Maximum		Current	
	Residence	Business	Residence	Business
Call Forwarding Variable Multipath	N/A	\$12.00	N/A	\$ 6.00
Call Forwarding Variable	\$ 6.00	\$11.00	\$ 5.95	\$ 6.00
Call Forwarding Variable w/ Remote Access	\$13.60	\$20.00	\$ 7.00	\$ 8.00
Call Forwarding Don't Answer - Basic	\$ 2.00	\$5.90	\$ 1.00	\$ 2.95
Call Forwarding Don't Answer w/ Ring Control	\$ 2.00	\$7.00	\$ 1.00	\$ 3.50
Call Forwarding Don't Answer w/ Customer Control	\$ 6.00	\$14.00	\$ 3.00	\$ 7.00
Call Forwarding Busy Line - Basic	\$ 2.00	\$ 5.90	\$ 1.00	\$ 2.95
Call Forwarding Busy Line w/ Customer Control	\$ 6.00	\$14.00	\$ 3.00	\$ 7.00
Call Waiting - Basic	\$ 8.80	\$11.60	\$ 6.95	\$ 7.00
Call Waiting - Deluxe	\$12.00	N/A	\$ 7.95	N/A
Call Waiting – Deluxe with Conferencing	\$12.00	N/A	\$ 6.50	N/A

**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)**

**7.7 Optional Calling Features, (Cont'd.)**

**7.7.2 Features Offered on Monthly Basis**

Optional Calling Feature	Maximum		Current	
	Residence	Business	Residence	Business
Caller ID – Basic	\$12.00	\$20.00	\$ 8.00	\$11.00
Caller ID - Deluxe	\$15.00	\$22.00	\$ 9.00	\$11.00
Caller ID – Deluxe w / Anonymous Call Rejection	\$15.00	\$22.00	\$ 7.95	\$11.00
Anonymous Call Rejection	\$ 6.00	\$ 7.50	\$ 3.00	\$ 4.00
Call Block	\$ 8.00	\$10.00	\$ 5.95	\$ 6.50
Call Return	\$ 8.00	\$11.00	\$ 6.95	\$ 6.50
Call Selector	\$ 8.00	\$10.00	\$ 5.95	\$ 6.50
Call Tracing	\$ 8.00	\$11.00	\$ 5.95	\$ 6.50
Calling Number Delivery Blocking (per line equipped)	\$ 1.50	\$ 1.50	\$ 1.50	\$ 1.50
Message Waiting Indication - Audible	\$ 1.50	\$ 1.50	\$ 0.50	\$ 0.50
Message Waiting Indication – Audible and Visual	\$ 1.50	\$ 1.50	\$ 0.50	\$ 0.50
Multiple Directory Number Distinctive Ringing – First DN	\$ 8.00	\$16.00	\$ 4.00	\$ 8.00
Multiple Directory Number Distinctive Ringing – Second DN	\$12.00	\$22.00	\$ 6.00	\$11.00
Preferred Call Forwarding	\$ 8.00	\$10.00	\$ 5.95	\$ 5.00
Repeat Dialing	\$ 8.00	\$10.00	\$ 5.95	\$ 6.50
Speed Calling (30 codes)	\$ 9.00	\$12.00	\$ 5.95	\$ 5.00
Speed Calling (8 codes)	\$ 7.00	\$11.00	\$ 5.95	\$ 5.50
Three Way Calling	\$ 8.00	\$11.00	\$ 6.00	\$ 6.50

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## SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

### 7.7 Optional Calling Features, (Cont'd.)

#### 7.7.3 Multiple Feature Discounts

Customers may receive a per line discounts in the form of a credit on their bill based on the total number of features subscribed to for each line at the end of a given billing period.

Number of Features	Maximum		Current	
	Residence Discount	Business Discount	Residence Discount	Business Discount
2	\$1.00	\$1.00	\$0.15	\$0.50
3	\$3.00	\$2.00	\$0.35	\$1.00
4	\$6.00	\$3.00	\$0.55	\$1.50
5	\$9.00	\$4.00	\$0.75	\$2.00
6	\$12.00	\$4.00	\$0.75	\$2.00
7	\$15.00	\$4.00	\$0.75	\$2.00
8	\$18.00	\$4.00	\$0.75	\$2.00
9	\$21.00	\$4.00	\$0.75	\$2.00
10	\$24.00	\$4.00	\$0.75	\$2.00

#### 7.7.4 Record Change Charge

The Record Change Charge is a flat rate charge per feature added to an existing NPA-NXX-Line.

	Maximum	Current
Record Change Charge	\$10.00	\$5.00 per feature

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**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)**

**7.8 Extended Area Service Differentials**

The following exchanges have additional extended area service locations from those identified in Section 3.2. Customers in these exchanges will be assessed an additional monthly per access line charge which will enable the Customer to make calls to the EAS specified exchange free of charge. This monthly charge is in addition to the specific Standard Residential Access Line (Section 7.2.1), Standard Business Access Line (Section 7.2.2), PBX Trunk (Section 7.3) or Combination DID Trunk (Section 7.4).

**7.8.1 Business Extended Area Service Differentials**

<b>Home Exchange</b>	<b>EAS Exchange</b>	<b>Non- Residential Monthly EAS Differential Maximum Rate</b>	<b>Non- Residential Monthly EAS Differential Current Rate</b>
Cheraw	Patrick	\$1.02	\$0.51
Dillon	Florence	\$2.82	\$1.41
Florence	Society Hill	\$0.50	\$0.08
Greenville	Pickens	\$0.50	\$0.12
Hartsville	McBee, Patrick	\$0.72	\$0.36
Lake View	Florence	\$2.22	\$1.11
Latta	Florence	\$3.26	\$1.63
Liberty	Greenville	\$6.88	\$3.44
Mullins	Florence	\$1.90	\$0.95
Nichols	Florence	\$1.72	\$0.86
Orangeburg	Branchville	\$0.94	\$0.47
Pickens	Greenville	\$4.90	\$2.45
Society Hill	Florence	\$5.36	\$2.68
Spartanburg	Enoree	\$0.50	\$0.13

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**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)**

**7.8 Extended Area Service Differentials, (Cont'd.)**

**7.8.2 Residential Extended Area Service Differentials**

<b>Home Exchange</b>	<b>EAS Exchange</b>	<b>Residential Monthly EAS Differential Maximum Rate</b>	<b>Residential Monthly EAS Differential Current Rate</b>
Cheraw	Patrick	\$1.02	\$0.51
Dillon	Florence	\$2.82	\$1.41
Florence	Society Hill	\$0.50	\$0.08
Greenville	Pickens	\$0.50	\$0.12
Hartsville	McBee, Patrick	\$0.72	\$0.36
Lake View	Florence	\$2.22	\$1.11
Latta	Florence	\$3.26	\$1.63
Liberty	Greenville	\$6.88	\$3.44
Mullins	Florence	\$1.90	\$0.95
Nichols	Florence	\$1.72	\$0.86
Orangeburg	Branchville	\$0.94	\$0.19
Pickens	Greenville	\$4.90	\$2.45
Society Hill	Florence	\$5.36	\$2.68
Spartanburg	Enoree	\$0.50	\$0.13



## SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

### 7.9 Infinity Service

#### 7.9.1 General

Infinity Service provides the Customer with the ability to connect to the telephone network which enables the Customer to:

- place or receive calls to any calling Station in the Local Calling Area, as defined herein;
- access 911 Emergency Service;
- access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- access Operator Services;
- place or receive toll free calls;
- access Telecommunication Relay Service.

#### 7.9.2 Service Areas

Where facilities are available, the service areas are defined by the following:

##### 7.9.2.1 Local Calling Areas

Exchanges and zones served by BTI are listed below. NXXs associated with each particular exchange or zone may be found in the telephone directory published by the dominant exchange service provider in the Customer's exchange area.

<u>Exchange</u>	<u>Basic Service Area Additional Exchanges</u>
Aiken	Bath, Beech Island, Graniteville, Jackson, New Ellenton, North Augusta
Allendale	Barnwell, Fairfax
Anderson	Belton, Honea Path, Pelzer, Pendleton, Starr-Iva, Williamston
Antioch	Blacksburg, Grover, NC, Kings Mountain, NC, Shelby, NC
Bamberg	Denmark, Ehrhardt, Orangeburg
Barnwell	Allendale, Blackville, Denmark, Williston
Batesburg	Pond Branch, Ridge Spring
Bath	Aiken, Augusta GA, Beech Island, Graniteville, Jackson, North Augusta
Beech Island	Aiken, Appling, GA, Augusta, GA, Bath, Harlem, GA, Hephzibah, GA, Jackson, North Augusta

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**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)**

**7.9 Infinity Service (Cont'd)**

**7.9.2 Service Areas (Cont'd)**

**7.9.2.1 Local Calling Areas (Cont'd)**

<u><b>Exchange</b></u>	<u><b>Basic Service Area Additional Exchanges</b></u>
Belton	Anderson, Honea Path, Pelzer, Williamston
Bennettsville	Blenheim, Clio, McColl
Blacksburg	Gaffney, Grover (includes those exchange access lines in Antioch, SC which are a part of the Grover, NC exchange), Hickory Grove
Blackville	Barnwell, Denmark, Williston
Blenheim	Bennettsville, Clio, McColl
Blue Ridge	Greenville, Greer, Lyman, Travelers Rest
Camden	Bethune
Central	Clemson, Easley, Liberty, Pickens, Six Mile
Chapin-Little Mountain North	Newberry, Prosperity, Chapin-Little Mountain South
Chapin-Little Mountain South	Columbia, Chapin-Little Mountain North
Charleston	Folly Beach, Hollywood, Isle of Palms, Mt. Pleasant, Sullivans Island, Summerville
Cheraw	Chesterfield, Patrick
Clemson	Central, Pendleton, Seneca, Six Mile
Clinton	Joanna, Laurens, Laurens Rural
Clio	Bennettsville, Blenheim, McColl
Clover	Gastonia, NC (includes those exchange access lines located in Mill Creek, SC and vicinity which are a part of the Gastonia, NC exchange), Lake Wylie, Lake Wylie West, South Crowders Creek, NC, York
Columbia	Chapin-Little Mountain South, Eastover, Lexington
Cowpens	Spartanburg

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## SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

### 7.9 Infinity Service (Cont'd)

#### 7.9.2 Service Areas (Cont'd)

##### 7.9.2.1 Local Calling Areas (Cont'd)

<u>Exchange</u>	<u>Basic Service Area Additional Exchanges</u>
Darlington	Florence, Hartsville, Lamar, Society Hill, Timmons ville
Denmark	Bamberg, Barnwell, Blackville, Olar
Dillon	Dillon, NC Lake View, Latta
Easley	Central, Greenville, Liberty, Pickens, Six Mile
Eastover	Columbia
Edgefield	Johnston
Florence	Darlington, Hartsville, Lamar, Marion, Mullins, Nichols, Pamplico, Society Hill, Timmons ville
Folly Beach	Charleston, Isle of Palms, Mt. Pleasant, Sullivans Island
Fountain Inn	Fountain Inn Greenville, Simpsonville
Gaffney	Blacksburg
Graniteville	Aiken, Bath, North Augusta, portion of Beech Island located within the property boundaries of the Savannah River Site
Greenville	Blue Ridge, Easley, Fountain Inn, Greer, Liberty, Pickens, Piedmont, Simpsonville, Travelers Rest
Greer	Blue Ridge, Greenville, Lyman
Hartsville	Darlington, Florence, Lamar, McBee, Patrick, Society Hill, Timmons ville
Hickory Grove	Blacksburg, Sharon, York
Honea Path	Anderson, Belton, Due West
Isle of Palms	Charleston, Folly Beach, Mt. Pleasant, Sullivans Island
Joanna	Clinton, Laurens, Laurens Rural
Johnston	Edgefield, Ridge Spring
Jonesville	Pacolet, Union
Lake View	Dillon, Dillon, NC, Latta
Lake Wylie	Charlotte, NC, Clover, Gastonia, NC (includes those exchange access lines located in Mill Creek, SC, and vicinity which are a part of the Gastonia, NC, exchange), Lake Wylie West, South Crowders Creek, NC, York
Lake Wylie West	Clover, NC, Gastonia, NC (includes those exchange access lines located in Mill Creek, SC, and vicinity which are a part of the Gastonia, NC, exchange), Lake Wylie, South Crowders Creek, NC, York

**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)**

**7.9 Infinity Service (Cont'd)**

**7.9.2 Service Areas (Cont'd)**

**7.9.2.1 Local Calling Areas (Cont'd)**

<u>Exchange</u>	<u>Basic Service Area Additional Exchanges</u>
Latta	Dillon, Dillon, NC, Lake View
Liberty	Central, Easley, Greenville, Pickens, Six Mile
Lyman	Blue Ridge, Greer, Inman, Spartanburg
Marion	Florence, Mullins, Nichols
McColl	Bennettsville, Blenheim, Clio
Mill Creek	Belmont, NC, Bessemer City, NC, Clover, Gastonia, NC, Kings Mountain, NC, Lake Wylie, Lake Wylie West, Lowell, NC, Mt. Holly, NC, South Crowders Creek, NC, Stanley, NC
Mt. Pleasant	Charleston, Folly Beach, Isle of Palms, Sullivans Island
Mullins	Florence, Floyds, Marion, Nichols
Newberry	Chapin-Little Mountain North, Prosperity, Whitmire
New Ellenton	Aiken, Jackson, portion of Beech Island located within the property boundaries of the Savannah River Site
Newtonville	Gibson, NC, Laurel Hill, NC, Laurinburg, NC
Nichols	Florence, Floyds, Marion, Mullins
North Augusta	Aiken, Appling, GA, Augusta, GA, Bath, Beech Island, Graniteville, Harlem, GA, Hephzibah, GA, Jackson
Orangeburg	Bamberg, Bowman, Branchville
Pacolet	Jonesville, Spartanburg
Pelzer	Anderson, Belton, Williamston
Pendleton	Anderson, Clemson
Pickens	Central, Easley, Greenville, Liberty, Six Mile
Piedmont	Greenville
Prosperity	Chapin-Little Mountain North, Newberry
Rowland	Fairmont, NC, Lumberton, NC, Maxton, NC, Parkton, NC, Pembroke, NC, Red Springs NC, Rowland, NC, St. Pauls, NC

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**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)**

**7.9 Infinity Service (Cont'd)**

**7.9.2 Service Areas (Cont'd)**

**7.9.2.1 Local Calling Areas (Cont'd)**

<u>Exchange</u>	<u>Basic Service Area Additional Exchanges</u>
Salem	Seneca, Walhalla, Westminster
Seneca	Clemson, Salem, Walhalla, Westminster
Sharon	Hickory Grove, York
Six Mile	Central, Clemson, Easley, Liberty, Pickens
Society Hill	Darlington, Florence, Hartsville
Spartanburg	Chesnee, Cowpens, Enoree, Inman, Lyman, Pacolet, Woodruff
Springfield - Salley	Wagener
St. George	Harleyville
Sullivans Island	Charleston, Folly Beach, Isle of Palms, Mt. Pleasant
Summerville	Charleston
Timmonsville	Darlington, Florence, Hartsville, Lamar
Travelers Rest	Blue Ridge, Greenville
Union	Jonesville, Lockhart
Walhalla	Salem, Seneca, Westminster
Westminster	Salem, Seneca, Walhalla
Whitmire	Newberry
Williamston	Anderson, Belton, Pelzer
York	Clover, Hickory Grove, Lake Wylie, Lake Wylie West, Rock Hill, Sharon, South Crowders Creek, NC

Full service versions of the Company's Exchange Access Services will be provided to Customers, at Customer premises located in areas pursuant to this or the BellSouth South Carolina General Subscriber Services Tariff, to the extent that: (a) the Company has in-place and available, network facilities extending to such premises; or (b) the Company maintains a collocation arrangement and is able to reasonably employ such arrangement to interconnect to unbundled exchange link facilities which the Company, in its sole discretion, judges to be of a type, grade, technical specification, quality and quantity sufficient to, and offered under conditions consistent with, the delivery of such services.

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**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)**

**7.9 Infinity Service (Cont'd)**

**7.9.2 Service Areas (Cont'd)**

**7.9.2.1 Expanded Local Calling Areas**

<b>Facility Location</b>	<b>Extended Local Calling Area</b>
Aiken	Augusta, GA; Aiken, Bath, Beech Island, Harlem, GA; Graniteville, Jackson, New Ellenton, Hephizibah, GA; North Augusta, Appling, GA
Anderson	Anderson, Starr-Iva, Honea Path, Belton, Williamston, Pelzer, Pendleton, Clemson, Central, Seneca, Six-Mile, Westminster, Salem, Walhalla
Charleston	Folly Beach, Isle of Palms, Mt. Pleasant, Sullivans Isle, Summerville, Edisto Island, Charleston, <b>Hollywood</b>
Columbia	Bamberg, Bowman, Branchville, Columbia, Chapin Little Mt. South, Chapin Little Mountain North, Eastover, Camden, Orangeburg, Prosperity, Newberry, Whitmire, <b>Lexington</b>
Greenville	Blue Ridge, Central (N), Chesnee, Cowpens, Easley, Enoree, Fountain Inn, Greenville, Greer, Inman, Liberty, Lyman, Pacolet, Pickens, Piedmont, Simpsonville, Spartanburg, Travelers Rest, Woodruff
North Augusta	Augusta, GA; Aiken, Bath, Beech Island, Harlem, GA; Graniteville, Jackson, New Ellenton, Hephizibah, GA; North Augusta, Appling, GA
Union	Union, Jonesville, <b>Lockhart</b> , Clinton, Joanna, Gaffney, Blacksburg

- **Rate centers in bold are independent telephone company rate centers.**
- **Expanded local calling areas are available to all facilities-based customers.**

**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)**

**7.9 Infinity Service (Cont'd)**

**7.9.2 Service Areas (Cont'd)**

**7.9.2.2 Infinity ECS**

For an additional monthly recurring charge, as specified in the Rates Section of this tariff, Infinity customers can order Infinity ECS (an Expanded LATA-wide Calling Service). This optional calling plan allows the customer unlimited calling within the Infinity ECS calling area for a flat rate.

Customers will be provided the Infinity ECS area for the LATA in which they physically receive service on a location-by-location basis. Calling to areas within the specified LATA but to which Infinity ECS does not apply are noted as exception localities below. Calls to these exception areas will be charged the appropriate long distance rate.

Service Location	Infinity ECS Calling Area	Exception Localities (areas not included)
Within Charleston LATA	Charleston LATA (436)	No exception localities
Within Columbia LATA	Columbia LATA (434)	Bishopville Rural, Chester, Gilbert, Great Falls, Kingstree, Lewisville, Lynchburg, Mayesville, North Manning, North Summerton, North Sumter, Oakland, Pelion, Pinewood, Pocalla, Pond Branch, Ridge Spring, Ridgeway, Scranton, Statesburg, Summerton, Swansea, Wagener
Within Florence LATA	Florence LATA (432)	Andrews, Aynor, Collins Creek, Conway, East Conway, Georgetown, Greeleyville, Lakewood, Lane, Loris, Murrells Inlet, Myrtle Beach, North Conway, North Kingstree, North Myrtle Beach, Pawleys Island, South Conway, Scranton, Turbeville, Wampee, West Andrews, West Myrtle Beach

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(N)

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**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)**

**7.9 Infinity Service (Cont'd)**

**7.9.2 Service Areas (Cont'd)**

**7.9.2.2 Infinity ECS (Cont'd)**

Service Location	Infinity ECS Calling Area	Exception Localities (areas not included)
Within Greenville LATA	Greenville LATA (430)	Chappells, Cross-Hill, Greenwood, Due West, Hodges, Mountville, Ninety-Six, Saluda, Iva, Starr, Troy, West Abbeville, Ware Shoals

Calls within the Infinity ECS area will be considered local calls and no call detail will be available for these calls.

The dialing pattern of the customer is not affected by adding the Infinity ECS service. If they currently have to dial 1+10 digits as opposed to 7-digit dialing for certain areas, they will still have to dial 1+10 digits for calls to these areas.

Subscription to this service requires that every line at the specified location have the Infinity ECS service. This service cannot be applied retroactively to the account. Calls placed before provision of the Infinity ECS service will receive the appropriate long distance charges.



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**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)**

**7.9 Infinity Service (Cont'd)**

**7.9.3 Infinity Basic Service**

This calling service allows the Customer unlimited access to all other stations on the public switched network within the Customer's Basic Local Calling Area, i.e., the local calling area as specified in the incumbent local exchange carrier's tariff in effect and as amended from time to time in the future. All calls to destinations outside the Basic Local Calling Area but within the same state and LATA will be charged the intraLATA rates as specified herein.

**7.9.3.1 Area Calling Service**

This calling service allows the Customer limited access to all other stations on the public switched telephone network with the Customer's Basic Local Calling Area. The Company will offer Area Calling Service as described in BellSouth's South Carolina General Subscriber Services Tariff in effect and as amended from time to time.

**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)**

**7.9 Infinity Service (Cont'd)**

**7.9.3 Infinity Basic Service (Cont'd)**

**7.9.3.2 Standard Features**

Each Infinity Customer is provided with the following standard features:

Touch Tone  
Direct Outward Dial

**7.9.3.3 Optional Features**

The following optional features are available at the rates specified herein:

Call Block	CallSaver Family
Call Forwarding Busy Line	Call Selector
Call Forwarding Busy Line (Customer Controlled)	Call Tracing
Call Forwarding Don't Answer	Call Waiting
Call Forwarding Don't Answer (Ring Control)	Call Waiting Deluxe
Call Forwarding Don't Answer (Customer Controlled)	Hunting
Call Forwarding Multipath	Message Waiting
Call Forwarding Variable	Repeat Dialing
Call Forwarding Variable-Remote Access	RightRing (I and II)
Call Hold	Signature (Basic)
Call Return	Signature (Deluxe)
CallSaver (Basic)	Signature (Enhanced)
CallSaver Basic 100	Speed Calling (8-digit code)
Call Saver (Extension)	Speed Calling (30-digit code)
CallSaver Auto-Attendant	3-Way Conference/Consultation Hold/Call Transfer

Some features may be available on a per-use basis. The Company offers those features on a per-use basis as described in BellSouth's South Carolina General Subscriber Services Tariff, Section A13.

All features are subject to availability and some feature interactions prohibit their simultaneous use.

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**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)**

**7.9 Infinity Service (Cont'd)**

**7.9.4 Business Rates**

**7.9.4.1 Monthly Recurring Rates**

Service	Maximum Monthly Recurring Rate	Current Monthly Recurring Rate
Business Line	\$200.00*	\$49.16*
Infinity ECS, per line	\$40.00	\$10.00
Auxiliary Business Line	\$200.00	\$49.16
Business Trunks	\$300.00*	\$61.96*
Local Trunks w/Managed Service	\$50.00	\$10.00
Dual Service, Per Line or Trunk	\$100.00	\$24.00
Inside Wire Maintenance	\$50.00	\$5.50
Non-consecutive DID Number	\$20.00	\$0.25
Per DID Trunk Option (in addition to the flat rate trunk charge to add DID to an analog trunk)	\$300.00	\$61.96

(N)

\* See Exception Localities in Section 7.10.4.4

**7.9.4.2 Non Monthly Recurring Rates**

Service	Maximum Non-Recurring Charge	Current Non-Recurring Charge
Establishment of DID Number Block	\$300.00	\$50.00
DID Number Connection Charge	\$75.00	\$15.00

**7.9.4.3 Toll Rates**

Service	Maximum Non-Recurring Charge	Current Non-Recurring Charge
IntraLATA Toll Rate, per minute	\$1.00	\$0.125

**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)**

**7.9 Infinity Service (Cont'd)**

**7.9.4 Business Rates**

**7.9.4.4 Exception Localities**

<b>Infinity Business Line Exception Localities</b>	<b>Maximum Rate</b>	<b>Current Rate</b>
Aiken, Belton, Central, Clover, Graniteville, Honea Path, Lake Wylie West, Marion, Pelzer, Pendleton, Six Mile, Williamston, York	\$200.00	\$45.25
Anderson, Cowpens, Darlington, Pacolet, Timmons ville	\$200.00	\$47.21
Allendale, Batesburg, Bennettsville, Blackville, Blenheim, Clio, Edgefield, Johnston, McColl, Sharon, Union, Whitmire	\$200.00	\$39.39
Antioch	\$200.00	\$34.02
Bamberg, Clemson, New Ellenton, Salem, Seneca, Walhalla, Westminister	\$200.00	\$43.30
Blacksburg, Barnwell, Camden, Chapin-Little Mountain North, Clinton, Denmark, Gaffney, Hickory Grove, Joanna, Jonesville, Newberry, Prosperity	\$200.00	\$41.34
Cheraw	\$200.00	\$39.97
Dillon	\$200.00	\$41.01
Edgefield	\$200.00	\$39.39
Edisto Island, Springfield-Salley, St. George	\$200.00	\$37.43
Florence	\$200.00	\$47.30
Greenville	\$200.00	\$49.30
Hartsville	\$200.00	\$47.62
Lake View	\$200.00	\$40.66
Latta	\$200.00	\$41.26
Liberty	\$200.00	\$47.25
Lyman	\$200.00	\$49.16
Mill Creek	\$200.00	\$37.75
Mullins	\$200.00	\$46.35
Newtonville	\$200.00	\$32.45
Nichols	\$200.00	\$46.24
Orangeburg	\$200.00	\$43.84
Pickens	\$200.00	\$46.12
Rowland	\$200.00	\$34.99
Society Hill	\$200.00	\$48.34
Spartanburg	\$200.00	\$47.36

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## SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)

### 7.9 Infinity Service (Cont'd)

#### 7.9.4 Business Rates

##### 7.9.4.4 Exception Localities

<b>Infinity Business Trunk Exception Localities</b>	<b>Maximum Rate</b>	<b>Current Rate</b>
Aiken, Belton, Central, Clover, Graniteville, Honea Path, Lake Wylie West, Marion, Pelzer, Pendleton, Six Mile, Williamston, York	\$300.00	\$56.10
Anderson, Cowpens, Darlington, Pacolet, Timmonsville	\$300.00	\$59.03
Allendale, Batesburg, Bennettsville, Blackville, Blenheim, Clio, Edgefield, Johnston, McColl, Sharon, Union, Whitmire	\$300.00	\$47.30
Antioch	\$300.00	\$60.64
Bamberg, Clemson, New Ellenton, Salem, Seneca, Walhalla, Westminster	\$300.00	\$53.16
Blacksburg, Barnwell, Camden, Chapin-Little Mountain North, Clinton, Denmark, Gaffney, Hickory Grove, Joanna, Jonesville, Newberry, Prosperity	\$300.00	\$50.23
Cheraw	\$300.00	\$47.89
Dillon	\$300.00	\$48.92
Edisto Island, Springfield-Salley, St. George	\$300.00	\$44.37
Florence	\$300.00	\$62.58
Greenville	\$300.00	\$62.10
Hartsville	\$300.00	\$59.44
Lake View	\$300.00	\$48.58
Latta	\$300.00	\$49.17
Liberty	\$300.00	\$57.12
Lyman	\$300.00	\$59.03
Mill Creek	\$300.00	\$62.68
Mullins	\$300.00	\$57.19
Newtonville	\$300.00	\$57.90
Nichols	\$300.00	\$57.09
Orangeburg	\$300.00	\$53.71
Pickens	\$300.00	\$55.98
Rowland	\$300.00	\$61.81
Society Hill, Spartanburg	\$300.00	\$59.18

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**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)**

**7.9 Infinity Service (Cont'd)**

**7.9.5 Optional Features**

<b>Feature Name</b>	<b>Maximum Rate</b>	<b>Current Rate</b>
Block BusyConnect Activation	\$ 10.00	\$ 0.00
Block Calling Name / Number Delivery	\$ 20.00	\$ 2.00
Block Call Return Activation	\$ 10.00	\$ 0.00
Block Name / Number Delivery per Activation	\$ 10.00	\$ 0.00
Block Repeat Dialing Activation	\$ 10.00	\$ 0.00
Block Three Way Call Activation	\$ 10.00	\$ 0.00
Call Block	\$ 65.00	\$ 6.50
Call Forwarding-Busy Line	\$ 50.00	\$ 5.00
Call Forwarding-Busy Line (Customer Controlled)	\$ 70.00	\$ 7.00
Call Forwarding-Busy Line (Multipath)	\$ 40.00	\$ 4.00
Call Forwarding-Don't Answer	\$ 50.00	\$ 5.00
Call Forwarding-Don't Answer (Ring Control)	\$ 30.50	\$ 3.50
Call Forwarding-Don't Answer (Customer Controlled)	\$ 70.00	\$ 7.00
Call Forwarding-Don't Answer Multipath	\$ 40.00	\$ 4.00
Call Forwarding-Multipath	\$ 70.00	\$ 7.00
Call Forwarding-Variable	\$ 70.00	\$ 7.00
Call Forwarding-Variable (Remote Access)	\$ 70.00	\$ 7.00
Call Forwarding-(Preferred)	\$ 60.00	\$ 6.00
Call Return	\$ 65.00	\$ 6.50
CallSaver Basic	\$ 50.00	\$ 4.95
CallSaver Basic 100	\$ 150.00	\$ 35.00
CallSaver 1 & 2	\$ 130.00	\$ 13.95
CallSaver 3	\$ 130.00	\$ 12.95
CallSaver (Extension)	\$ 100.00	\$ 10.95
CallSaver Family	\$ 45.00	\$ 4.95
CallSaver Pager	\$ 100.00	\$ 9.95
Call Selector	\$ 65.00	\$ 6.50
Call Tracing	\$ 65.00	\$ 6.50
Call Waiting	\$ 70.00	\$ 7.00
Custom Call Transfer	\$ 65.00	\$ 6.50

	<b>Maximum</b>	<b>Current</b>
<b>Non Recurring Charge for Optional Features</b>	\$10.50	\$1.50

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**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)**

**7.9 Infinity Service (Cont'd)**

**7.9.5 Optional Features (Cont'd)**

<b>Feature Name</b>	<b>Maximum Rate</b>	<b>Current Rate</b>
Custom Code Restriction 1	\$50.00	\$5.50
Custom Code Restriction 2	\$50.00	\$5.50
Custom Code Restriction 3	\$50.00	\$5.50
Custom Code Restriction 4	\$10.00	\$0.00
Custom Code Restriction 5	\$10.00	\$0.00
Custom Code Restriction 6	\$10.00	\$0.00
Custom Code Restriction X	\$10.00	\$0.00
Custom Code Restriction 14	\$50.00	\$5.50
Hunting*	\$100.00*	\$10.65*
Message Waiting / Audible	\$10.00	\$0.50
Message Waiting / Non Rated	\$10.00	\$0.00
Message Waiting / Audible/Visual	\$10.00	\$0.50
Intercom, Call Hold, Pickup, Transfer Conference Combo (Available to Select 100 customers only)	\$60.00	\$6.00
Repeat Dialing	\$60.00	\$6.50
RightRing I	\$80.00	\$8.00
RightRing II	\$110.00	\$11.00
Signature (Basic)	\$110.00	\$11.00
Signature (Deluxe)	\$110.00	\$11.00
Signature (Enhanced)	\$170.00	\$17.00
Signature (Enhanced with Call Management)	\$170.00	\$17.00
Speed Calling – 6 or 8 Code	\$50.00	\$5.00
Speed Calling – 30 Code	\$50.00	\$5.00
Star 98 Access	\$20.00	\$2.00
Surrogate Client Number (to be used with CallSaver 1, 2, and CallSaver Extension)	\$10.00	\$0.00
Three-Way Calling	\$60.00	\$6.50
Three-Way Conference/Call Transfer Prestige	\$70.00	\$7.00
Transfer Mailbox (to be used with CallSaver 1,2 and CallSaver Extension)	\$10.00	\$0.00
Virtual Mailbox Number	\$10.00	\$1.00

\* See Exception Localities in Section 7.10.5.1

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**SECTION 7.0 - LOCAL RESALE SERVICES PRICE LIST, (CONT'D.)**

**7.9 Infinity Service (Cont'd)**

**7.9.5 Optional Features (Cont'd)**

**7.9.5.1 Hunting Exception Localities**

<b>Hunting Exception Localities</b>	<b>Maximum Rate</b>	<b>Current Rate</b>
Aiken, Anderson, Belton, Clover, Cowpens, Darlington, Graniteville, Hartsville, Honea Path, Lake Wylie West, Marion, Mullins, Nichols, Pacolet, Pelzer, Pendleton, Society Hill, Timmonsville, Williamston, York	\$100.00	\$10.65
Allendale, Barnwell, Batesburg, Bennettsville, Blackville, Blenheim, Cheraw, Clio, Denmark, Dillon, Hickory Grove, Joanna, Johnston, Jonesville, Lake View, Latta, McColl, Prosperity, Sharon, Union, Whitmire	\$100.00	\$10.65
Antioch, Mill Creek, Newtonville, Rowland	\$130.00	\$13.68
Bamberg, Central, Clemson, Liberty, New Ellenton, Orangeburg, Pickens, Seneca, Six Mile	\$100.00	\$10.65
Blacksburg, Camden, Chapin-Little Mountain North, Clinton, Gaffney, Newberry, Salem, Walhalla, Westminster	\$100.00	\$10.65
Edgefield, Edisto Island, Springfield-Salley, St. George	\$100.00	\$10.65
Florence, Lyman, Spartanburg	\$100.00	\$10.65

**7.9.6 Residential Rates**

<b>Service</b>	<b>Maximum Monthly Recurring Rate</b>	<b>Current Monthly Recurring Rate</b>
Residential Line	\$160.00	\$16.40
Dual Service, per line or trunk	\$200.00	\$20.00

<b>Service</b>	<b>Maximum Non- Recurring Charge</b>	<b>Current Non- Recurring Charge</b>
IntraLATA Toll Rate, per minute *	\$1.00	\$0.125

\* Billed in 6 second increments after the initial 18 seconds of the call

\* Rate applies only if the customer does not subscribe to BTI Long Distance service



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## **SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES**

### **8.1 Directory Listings**

#### **8.1.1 General**

The following rules apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records of the Company.

Only information necessary to identify the Customer is included in these listings. The Company use abbreviations in listings. The Company may reject a residence listing which is judged to be advertising. It may also reject a listing it judges to be objectionable. A name made up by adding a term such as Company, Shop, Agency, Works, etc. to the name of a commodity or service will not be accepted as a listing unless the subscriber is legally doing business under that name.

A name may be repeated in the white pages only when only when a different address or telephone number is used.

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**SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)**

**8.1 Directory Listings, (Cont'd.)**

**8.1.2 Composition of Listings**

**(A) Names**

The following names may be included in business service listings:

- ( 1 ) The name of subscriber or joint user.
- ( 2 ) The name of each business enterprise which the subscriber or joint user conducts.
- ( 3 ) The name by which the business of a subscriber or joint user is known to the public. Only one such name representing the same general line of business will be accepted.
- ( 4 ) The name of any person associated with the subscriber or joint user in the same business.
- ( 5 ) The name of any person, firm or organization which subscriber or joint user is authorized to represent, or the name of an authorized representative of the subscriber or joint user.
- ( 6 ) Alternative spelling of an individual name or alternative arrangement of a business name, provided the listing in the judgment of the Company, is not for advertising purposes.  
The name of a publication issued periodically by the subscriber or joint user.
- ( 7 ) The name of an inactive business organization in a cross-reference listing when authorized by such business or organization.
- ( 8 ) The name of a member of subscriber's domestic establishment when business service is furnished in the subscriber's residence.
- ( 9 ) The name of a corporation which is the parent or a subsidiary of the subscriber.
- (10) The name of a resident of a hotel, apartment house, boarding house or club which is furnished PBX service, may be included in a residence type listing with the telephone number of the PBX service.
- (11) The name of the subscriber to a sharing arrangement.

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**SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)**

**8.1 Directory Listings, (Cont'd.)**

**8.1.2 Composition of Listings, (cont'd.)**

**(B) Designation**

The purpose of a business designation is to identify the listed party and not to advertise the business. No designation of the nature of the business is included if this is sufficiently indicated by the name. Where a listed party is engaged in more than one general line of business, one additional business designation may be included in the listing when necessary to identify the listed party. When a listed party has two or more listed telephone numbers or two or more business addresses, designations indicating the branches of the organization may be included where necessary to assist the public in calling.

A designation may include a title to indicate a listed party's official position, but not the name of the firm or corporation with which the individual is connected. Individual names or titles are not shown following the name of a firm or corporation. A term such as "renting agent" may be included in a listing indented under the name of a building, provided the agent maintains a renting office in such a building.

A designation is not ordinarily provided in a residence type listing except for residential service as permitted under the terms of this tariff. A professional designation is permitted on residence service in the case of a physician, surgeon, dentist, osteopath, chiropractor, podiatrist, optometrist, chiropractor, physiotherapist, Christian Science practitioner, veterinary surgeon, registered nurse or licensed practical nurse, provided that the same name and designation is also listed on business service of that subscriber or another subscriber in the same or different directory.

The listing of service in the residence of a clergyman may include the designation "parsonage," "rectory," "parish house," or "manse," and any such listing may be indented under a listing in the name of the church. Where residence service is furnished in a church study, the listing may include the designation "study."

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**SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)**

**8.1 Directory Listings, (Cont'd.)**

**8.1.2 Composition of Listings, (cont'd.)**

**(C) Address**

Each residence or non-profit listing may, but does not have to, include the house number and street name of the residence where the telephone service is provided. Other information, such as a building name or a locality designation, may be included to help identify the Customer.

**(D) Telephone Number**

Each listing may include only one telephone number, except in an alternate telephone number listing where each number listed is considered a line for rate purposes.

A listing may include only the telephone number of the first line of a PBX system or incoming service group, except that a trunk not included in the incoming service group of a PBX system, or the first trunk of a separate incoming service group of a PBX system may be listed to meet special conditions where a corporation and its subsidiaries use the same PBX system.

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**SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)**

**8.1 Directory Listings, (Cont'd.)**

**8.1.3 Types of Listings**

**(A) Standard Listing**

A standard listing includes a name, designation, address and telephone number of the Customer. It appears in the White Pages of the telephone directory and in the Company's Directory Assistance records. The designation in the listing will be provided according to the rules in paragraph 5.13.2.2 above.

**(B) Indented Listing**

An indented listing appears under a standard listing and may include only a designation, address and telephone number. An indented listing is allowed only when a Customer is entitled to two or more listings of the same name with different addresses or different telephone numbers. For example:

Smith, John MD  
Office 125 Portland 555-4180  
Residence 9 Glenway 555-8345

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**SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)**

**8.1 Directory Listings, (Cont'd.)**

**8.1.3 Types of Listings, (cont'd.)**

**(C) Alternate Telephone Number Listing and Night Listing**

Any listed party who has made the necessary arrangements for receiving telephone calls during his or her absence may have an alternate telephone number listing or a night listing, such as the following.

If no answer call (telephone number)  
Night calls (telephone number)  
Night calls after \_\_PM (telephone number)  
Nights, Sundays and holidays (telephone number)  
5PM to 9AM weekdays, Saturday until 9AM, Monday and holidays  
(telephone number)

Such listing may be furnished as an indented listing or as a sub-caption. The telephone number in such a listing may be that of another service furnished the same subscriber or one of the subscriber's PBX trunks not included in the incoming service group, or the service furnished a different subscriber.

**(D) Duplicate Listing**

Any listing may be duplicated in a different directory or under a separate geographical heading in the same directory. Such listing may be duplicated in indented form.

**(E) Reference Listing**

A subscriber having exchange services listed under different geographical headings may have an indented listing in reference form in lieu of a duplicate listing.

**(F) Cross Reference Listing**

A cross reference listing may be furnished in the same alphabetical group with the related listing when required for identification of the listed party and not designated for advertising purposes.

## **SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)**

### **8.1 Directory Listings, (Cont'd.)**

#### **8.1.4 Free Listings**

The following listings are provided at no additional charge to the Customer:

one listing for each individual line service, auxiliary line or PBX system.

#### **8.1.5 Rates for Additional Listings**

The following rates and charges apply to additional listings requested by the Customer over and above those free listings provided for in Section 8.1.4.

	<b>Maximum</b>		<b>Current</b>	
	<b>Residential Charge</b>	<b>Business Charge</b>	<b>Residential Charge</b>	<b>Business Charge</b>
Reference/Cross Reference:				
-Each Line	\$4.60	\$4.60	\$2.30	\$2.30
Alternate Telephone Number/ Night Listing:				
- Night, Sundays & Holidays	\$4.00	\$4.00	\$2.00	\$2.00
- First Line	\$4.00	\$4.00	\$2.00	\$2.00
Duplicate Listing:				
2 or More Lines: - First Line	\$4.60	\$4.60	\$0.00	\$0.00
- Each Additional Line	\$4.60	\$4.60	\$0.00	\$0.00
- Other Duplicate Listings, each	\$4.60	\$4.60	\$0.00	\$0.00
Additional Listing	\$4.60	\$4.60	\$2.30	\$2.30
Foreign Listing	\$4.00	\$4.00	\$2.00	\$2.00

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**SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)**

**8.2 Non-Published Service**

**8.2.1 General**

Non-published service means that the Customer's telephone number is not listed in the directory, nor does it appear in the Company's Directory Assistance Records.

**8.2.2 Regulations**

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-published number only when the caller dials direct or gives the operator number. No exceptions will be made, even if the caller says it is an emergency.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to some. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-published service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

This charges does not apply if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period.

**8.2.3 Rates and Charges**

There is a monthly charge for each non-published service.

	<b>Maximum</b>	<b>Current</b>
Non-published service charge, per month:	\$5.00	\$3.75



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**SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)**

**8.3 Non-Listed Service**

**8.3.1 General**

Non-listed service means that the Customer's telephone number is not listed in the directory, but does it appear in the Company's Directory Assistance Records.

**8.3.2 Regulations**

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-listed number.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to some. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-listed service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed service or the disclosing of said number to any person.

This charges applies if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period.

**8.3.3 Rates and Charges**

There is a monthly charge for each non-listed service.

	<b>Maximum</b>	<b>Current</b>
Non-listed service charge, per month:	\$5.00	\$2.00

## **SECTION 8.0 - DIRECTORY ASSISTANCE AND LISTING SERVICES, (CONT'D.)**

### **8.4 Directory Assistance Services**

#### **8.4.1 Directory Assistance**

A Directory Assistance charge applies per local directory assistance call. The Customer may make two (2) requests for a telephone number per call. The Directory Assistance Charge applies regardless of whether the Directory Assistance operator is able to supply the requested number. No charge applies for the first call per month per residence line. Rates and charges for intraLATA and interLATA Directory Assistance service are provided in Business Telecom, Inc. d/b/a BTI's South Carolina Tariff No. 2.

	<b>Maximum</b>	<b>Current</b>
Each Local Directory Assistance Call	\$2.20	\$1.10

#### **8.4.2 Directory Assistance Call Completion**

Directory Assistance Call Completion (DACC) is an optional service available for business and residential Customers accessing the Company's Directory Assistance Service. Directory Assistance Customers may choose to have the Company Directory Assistance Operator complete the call to the telephone number requested without requiring the Customer to redial the number. A Directory Assistance Call Completion Surcharge will apply whether or not the call is answered by the called party or the calling party receives a busy signal. These charges are in addition to the Directory Assistance charge for determining the telephone number requested by the Customer and in addition to any applicable Operator Service charges associated with placing the call.

This service is available where facilities permit and may not be available to all Customers.

	<b>Maximum</b>	<b>Current</b>
(A) Per Call Completion requested:	\$0.90	\$0.45
(B) Per Minute Rate:		
The per minute rate shall be the per minute rate of the plan the Customer is subscribed to or enrolled in at the time of the call.		

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## **SECTION 9.0 - OPERATOR SERVICES**

### **9.1 General**

Customers may subscribe to intraLATA and interLATA operator services offered by the Company. Such services are described in Business Telecom, Inc. d/b/a BTI's South Carolina Tariff No. 1. Customers have the option of selecting another carrier as their primary intraLATA and/or interLATA long distance carrier if requested.

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## **SECTION 10.0 - LONG DISTANCE SERVICES**

### **10.1 General**

Customers may subscribe to intraLATA and interLATA long distance services offered by the Company. Such services are described in Business Telecom, Inc. d/b/a BTI's South Carolina Tariff No. 1. Customers have the option of selecting another carrier as their primary intraLATA and/or interLATA long distance carrier if requested.

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## SECTION 11.0 - MISCELLANEOUS SERVICES

### 11.1 Carrier Presubscription

#### 11.1.1 General

Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier which the Customer wishes to be the carrier of choice for intraLATA and interLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an IntraLATA or InterLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis.

#### 11.1.2 Presubscription Options - Customers may select the same carrier or separate carriers for intraLATA and interLATA long distance. The following options for long distance Presubscription are available:

- Option A:** Customer select the Company as the presubscribed carrier for IntraLATA and InterLATA toll calls subject to presubscription.
- Option B:** Customer may select the Company as the presubscribed carrier for IntraLATA calls subject to presubscription and some other carrier as the presubscribed carrier for interLATA toll calls subject to presubscription.
- Option C:** Customer may select a carrier other than the Company for intraLATA toll calls subject to presubscription and the Company for interLATA toll calls subject to presubscription.
- Option D:** Customer may select the carrier other than the Company for both intraLATA and interLATA toll calls subject to presubscription
- Option E:** Customer may select two different carriers, neither being the Company for intraLATA and interLATA toll calls. One carrier to be the Customers' primary intraLATA interexchange carrier. The other carrier to be the Customer's primary interLATA interexchange carrier.
- Option F:** Customer may select a carrier other than the Company for no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the Customer to dial a carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

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## **SECTION 11.0 - MISCELLANEOUS SERVICES, (CONT'D.)**

### **11.1 Carrier Presubscription, (Cont'd.)**

#### **11.1.3 Rules and Regulations**

Customers of record will retain their primary interexchange carrier(s) until they request that their dialing arrangements be changed.

Customers of record or new Customers may select either Options A, B, C, D, E or F for intraLATA Presubscription.

Customers may change their selected Option and/or presubscribed toll carrier at any time subject to charges specified in 11.4.5 below:

#### **11.1.4 Presubscription Procedures**

A new Customer will be asked to select intraLATA and interLATA toll carriers at the time the Customer places an order to establish local exchange service with the Company. The Company will process the Customer's order for service. All new Customers' initial requests for intraLATA toll service presubscription shall be provided free of charge.

If a new Customer is unable to make selection at the time the new Customer places an order to establish local exchange service, the Company will read a random listing of all available intraLATA and interLATA carriers to aid the Customer in selection. If selection is still not possible, the Company will inform the Customer that he/she will be given 90 calendar days in which to inform the Company of his/her choice for primary toll carrier(s) free of charge. Until the Customer informs the Company of his/her choice of primary toll carrier, the Customer will not have access to long distance services on a presubscribed basis, but rather will be required to dial a carrier access code to route all toll calls to the carrier(s) of choice. Customers who inform the Company of a choice for toll carrier presubscription within the 90 day period will not be assessed a service charge for the initial Customer request.

Customers of record may initiate a intraLATA or interLATA presubscription change at any time, subject to the charges specified in 11.4.5 below. If a Customer of record inquires of the Company of the carriers available for toll presubscription, the Company will read a random listing of all available intraLATA carriers to aid the Customer in selection.

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**SECTION 11.0 - MISCELLANEOUS SERVICES, (CONT'D.)**

**11.1 Carrier Pre-subscription, (Cont'd.)**

**11.1.5 Pre-subscription Charges**

**(A) Application of Charges**

After a Customer's initial selection for a presubscribed toll carrier and as detailed in Paragraph 11.4.4 above, for any change thereafter, an Presubscription Change Charge, as set for the below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

**(B) Nonrecurring Charges**

	<u><b>Maximum Rates</b></u>	<u><b>Current Rates</b></u>
Per line, trunk, or port		
Initial Line, or Trunk or Port	\$15.00	\$5.00
Additional Line, Trunk or Port	\$15.00	\$5.00

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## 12.0 - PRIVATE LINE SERVICES

### 12.1 Channel Service

#### 12.2.1 Rates

	<u>Monthly Recurring Charge</u>	
	<u>Maximum</u>	<u>Current</u>
<b>(A) Local Channels</b>		
Voice Grade, Type 2231, per point of termination	\$68.40	\$43.20
<b>(B) Optional Features and Functions</b>		
Signaling Arrangement, Type B (200-899 ohms)	\$17.28	\$8.64



### **13.0 - SPECIAL ARRANGEMENTS**

#### **13.1 Dialing Code for Telephone Relay Service (TRS)**

##### **13.1.1 General**

- (A) 711 Dialing Code ("711") is a three digit local dialing arrangement for telephone voice transmission access to all relay service entities as a toll free call. Pursuant to Order 00-257, issued by the Federal Communications Commission (FCC) in CC Docket 92-105 assigned 711 dialing code for nationwide access to TRS entities, to be implemented not later than October 1, 2001.
- (B) The TRS entity should work separately with competing local providers to ascertain that its end user customers will be able to reach relay services provided by dialing 711.
- (C) This service is subject to the availability of the 711 dialing code.
- (D) 711 can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.)
- (E) Limitations and use of service are as stated in this Tariff.
- (F) Directory Listings may be provided for 711 at rates and regulations as specified in this tariff.
- (G) Access to 711 is not available to the following classes of service:
  - (1) Hotel/Motel/Hospital Service (toll call only)
  - (2) 1+
  - (3) 0+, 0-, (Credit Card, Third-Party Billing, Collect Calls)
  - (4) Inmate Service
  - (5) 101XXXX
  - (6) Cellular - Type 2A

In addition, operator assisted calls to the 711 will not be completed.

- (H) The TRS entity is restricted from selling or transferring the 711 dialing code to an unaffiliated entity, either directly or indirectly.

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### 13.0 - SPECIAL ARRANGEMENTS, (CONT'D.)

#### 13.1 Dialing Code for Telephone Relay Service (TRS), (Cont'd.)

##### 13.1.1 General (cont'd.)

- (I) An *affiliate* of a TRS entity is any entity that directly, or indirectly through one or more intermediaries, controls, is controlled by, or is under common control with, the TRS entity. The term *control* (including the terms *controlling*, *controlled by*, and *under common control with*) means the possession, direct or indirect, of the power to direct or cause the direction of the management and policies of an entity, whether through the ownership of voting securities, by contract, or otherwise.

##### 13.1.2 Service Requirement and Conditions

- (A) Requests for 711 Dialing Code must be submitted in writing to the South Carolina Public Service Commission, for the assignment of the 711 code.
- (B) The Company will provision the TRS entity's request within a reasonable time, given the complexity of the order. If, during or at the end of the provisioning period, the TRS entity has failed to establish service or decides to discontinue service establishment, the 711 code will be recalled and the number will be considered available for reassignment as specified in A, preceding.
- (C) The TRS entity must, prior to provisioning of the service, sign a written acknowledgment of possible recall of the 711 dialing code by the FCC and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company or regulating entity and abide by all terms and conditions which may be identified by the FCC in CC Docket 92-105 regarding the use and return of the 711 dialing code. If a recall is effected, the Company will work with the TRS entity affected by such recall to transfer their service arrangements, to a 7 or 10 digit dialing arrangement within the 6 month notice period. The TRS entity will be required to migrate to any access arrangement the telephone relay service subsequently agreed to by the industry and approved by the FCC. The TRS entity will be charged the appropriate tariff rates for the establishment of the new access arrangement.

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**13.0 - SPECIAL ARRANGEMENTS, (CONT'D.)**

**13.1 Dialing Code for Telephone Relay Service (TRS), (Cont'd.)**

**13.1.2 Service Requirement and Conditions, (cont'd.)**

- (D) Only one 10 digit toll free number may be used as the lead number per basic local calling area.
- (E) The 711 Dialing code is provided where facilities permit.
- (F) TRS entity should work separately with cellular companies to ascertain their end users will be able to reach telephone relay service provided by dialing 711.
- (G) TRS entity should work separately with each local exchange Company to ascertain their end user customers will be able to reach telephone relay services provided by dialing 711.
- (H) 711 Dialing code will be provided under the following conditions.
  - (1) For network sizing and protection, the TRS entity must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to the 711 dialing code.
  - (2) The TRS entity will subscribe to adequate telephone facilities initially and subsequently as may be required, in the judgment of the Company, to adequately handle calls to 711 without impairing the Company's general telephone service or telephone plant.
  - (3) The TRS entity is responsible for obtaining all necessary permission, licenses, written consents, waivers, releases and all other rights from all persons whose work, statements or performance are used in connection with the 711 dialing code, and from all holders of copyrights, trademarks, and patents used in connection with said service.

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**13.0 - SPECIAL ARRANGEMENTS, (CONT'D.)**

**13.1 Dialing Code for Telephone Relay Service (TRS), (Cont'd.)**

**13.1.2 Service Requirement and Conditions, (cont'd.)**

**(H) (continued)**

- (4) The TRS entity is responsible for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including, but not limited to, any loss, damage, expense or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claims of liable and slander. Unless otherwise specifically provided in this Tariff, the Company shall be authorized to disconnect any tariffed service provided to the TRS entity utilized, directly or indirectly, with the 711 dialing code, which fails to comply with regulations and conditions set forth herein, upon five (5) days of notice to the subscriber. Disconnection may be suspended at the discretion of the Company if it receives written certification that the TRS entity is in compliance with regulations and conditions of the tariffs. Continual noncompliance shall be cause for disconnection without notice at the discretion of the Company.
- (5) The TRS entity shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via 711. If requested by the Company, the TRS entity shall assist the Company in responding to complaints made to the Company concerning the 711 dialing code.
- (6) A written notice will be sent to any TRS entity following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company. If after notification the TRS entity makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the TRS entity is unwilling to accept the modifications, or if the TRS entity continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measure, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures up to and including termination of service.

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**13.0 - SPECIAL ARRANGEMENTS, (CONT'D.)**

**13.1 Dialing Code for Telephone Relay Service (TRS), (Cont'd.)**

**13.1.2 Service Requirement and Conditions, (cont'd.)**

- (I) If a pre-recorded announcement is provided by the TRS entity, the following conditions apply.
  - (1) The TRS entity will provide announcements. The Company will provide only the delivery of the call.
  - (2) The provision of access to the 711 network by the Company for the transmission of announcement is subject to availability of such facilities and the requirements of the local exchange network.
  - (3) The TRS entity assumes all financial responsibility for all costs involved in providing announcement including, but not limited to, the reorder-announcement equipment located on the TRS entity's premises.
  - (4) The TRS entity assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required, to connect the reorder-announcement equipment located on the TRS entity's premises.
- (J) The Company may take all legal and practical steps to disassociate itself from TRS entity providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
- (K) In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the TRS entity.

## **14.0 - PROMOTIONAL OFFERINGS**

### **14.1 Special Promotions**

The Carrier may from time to time engage in special promotional trial service offerings of limited duration (not to exceed ninety days on a per Customer basis for non-optional, recurring charges) designed to attract new subscribers or to increase subscriber awareness of a particular tariff offering. Requests for promotional offerings will be presented to the Commission for its review in accordance with rules and regulations established by the Commission, and will be included in the Carrier's tariff as an addendum to the Carrier's price lists.

### **14.2 Discounts**

The Company may, from time to time as reflected in the price list, offer discounts based on monthly volume (or, when appropriate, monthly revenue commitment and/or time of day may also be included in the tariff).

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## **SECTION 15- REMOTE CALL FORWARDING**

### **15.1 Remote Call Forwarding**

Remote Call Forwarding is a telecommunications network service that utilizes a telephone number and electronic switching system central office facilities to automatically forward all incoming calls dialed to the Remote Call Forwarding telephone number to the connecting telephone number.

#### **15.1.1 Regulations**

- (A) Remote Call Forwarding is offered subject to the availability of suitable facilities.
- (B) A Remote Call Forwarding arrangement includes the equipment necessary to forward one telephone call to a connecting telephone number.
- (C) Remote Call Forwarding calls may be connected in Private Branch Exchange (PBX) trunks, Centrex Service, and individual line service, excluding Pay Telephone Lines.
- (D) Remote Call Forwarding is provided on the condition that the Customer subscribe to sufficient Remote Call Forwarding arrangements and connecting telephone numbers to adequately handle calls to the Remote Call Forwarding Customer without interfering with or impairing any services offered by the Company. If, in the opinion of the Company, additional Remote Call Forwarding arrangements or connecting telephone numbers are required, the Customer will be responsible for subscribing to such additional Remote Call Forwarding arrangements or terminating telephone numbers. In the event the Customer refuses to subscribe to such additional Remote Call Forwarding arrangements or connecting telephone numbers, such Customer's Remote Call Forwarding service shall be subject to termination.

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**SECTION 15- REMOTE CALL FORWARDING, (CONT'D.)**

**15.1 Remote Call Forwarding, (Cont'd.)**

**15.1.1 Regulations, (Cont'd.)**

- (E) Where additional connecting telephone numbers are requested by the Customer or required by the Company for association with the same Remote Call Forwarding number, such additional connecting telephone numbers must be of the same class and grade of service, and on the same premises, as the first connecting telephone number.
- (F) Remote Call Forwarding is not represented as suitable for satisfactory transmission of data.
- (G) The Custom Calling Service call forwarding features are available for use with a Remote Call Forwarding connecting telephone number. Calls forwarded under these arrangements are subject to local and long distance message charges. These arrangements contemplate that normal transmission performance quality cannot be guaranteed to all calls forwarded. Rates for Custom Calling Service call forwarding features are as specified in the General Services Tariff.
- (H) The Company will not provide identification of the originating telephone number to the Remote Call Forwarding Customer.



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**SECTION 15- REMOTE CALL FORWARDING, (CONT'D.)**

**15.1 Remote Call Forwarding, (Cont'd.)**

**15.1.1 Regulations, (Cont'd.)**

- (I) The classification of residence or business service for Remote Call Forwarding arrangements is determined by the class of service of the connecting telephone number.
- (J) Charges for calls from the originating service to a Remote Call Forwarding telephone number are the responsibility of the originating service, unless such calls are accepted as collect at the connecting telephone number. Charges as specified in Section 16.1.2 following for the forwarding of calls from the Remote Call Forwarding number to the connecting telephone number are the responsibility of the Remote Call Forwarding Customer.
- (K) For any collect calls placed to the Remote Call Forwarding number, charges as specified in Section 16.1.2 following for calls forwarded to the connecting telephone number apply regardless of whether or not such calls are accepted as collect at the connecting telephone number.
- (L) Installation charges as defined in Section 4.0 of this tariff apply for the installation of this service.

**SECTION 15- REMOTE CALL FORWARDING, (CONT'D.)**

**15.1 Remote Call Forwarding, (Cont'd.)**

**15.1.2 Rates**

**(A) Remote Call Forwarding**

	Monthly Recurring Charge		
	<b><u>Maximum</u></b>	<b><u>Current</u></b>	
First Arrangement Associated with a Remote Call Forwarding Number	\$32.00	\$21.28	<b>(I)</b>
Additional Arrangements Associated with the Same Remote Call Forwarding Number, per arrangement	\$32.00	\$21.28	<b>(I)</b>